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**Restricted Recipient Program Reference Guide**

**What is the Restricted Recipient Program (RRP)?**

* Identify and provide case management to members/patients that have misused their Minnesota Health Care Program services
* Designed to improve safety/quality of care and reduce costs
* Duration is 24 months for the member’s/patient’s initial restriction and 36 months if the member/patient is re-restricted

**How do providers know if a patient is restricted?**

* MN-ITS system shows the restriction status

**Where can RRP members/patients receive care?**

* Designated providers listed in MN-ITS
  + Primary care provider at their primary care clinic
  + Hospital
  + Pharmacy

**How can a member/patient change their designated providers?**

* Member/patient must complete a Change of Provider form
  + Must call UCare to request form
* Members/patients cannot change their providers with the first 90 days of restriction unless they meet an exemption criteria
* Members are allowed two elective provider changes per 12 months

**How can the primary care provider authorize additional providers?**

* Referral forms can be faxed to 612-884-2316
  + PCP partners in the clinic: [Authorization for PCP Partners in Clinic](https://ucm-p-001.sitecorecontenthub.cloud/api/public/content/restrictedrecipientpcppartnersprescribingprivileges?v=ae5fa2db)
    - Primary care can authorize PCP partners at their clinic to see the member/patient
  + Specialty providers: [Specialty Referral Form](https://ucm-p-001.sitecorecontenthub.cloud/api/public/content/mrrp_specialtyreferralform?v=3e95947d)
    - Primary care can authorize specialty providers to see the member/patient
* Why are these forms needed
  + Forms are required for claims payment and to receive medications at the pharmacy
* Referral forms must be received within 90 days of the date of service

**Who can help providers and members navigate RRP?**

* UCare RRP main line is 612-676-3397
* Each member/patient has an assigned Restricted Recipient Coordinator
  + RRP coordinators can assist with transitions, referrals, claims concerns, and more