

Family Psychoeducation

Policy Number: SC17P0055A3

Effective Date: May 1, 2018

Last Update: May 17, 2024

PAYMENT POLICY HISTORY

DATE	SUMMARY OF CHANGE
May 17, 2024	Annual review complete. Standardization & wording clarifications applied.
May 25, 2023	Annual policy review completed. Updates made to applicable products, provider eligibility, and payment information sections.
February 16, 2023	Definition updates were completed to match other UCare MH policies.
September 19, 2022	Information regarding code-specific procedure CPT® or HCPCS was removed.
December 6, 2021	Annual policy review completed. No changes were made to the policy.
October 20, 2020	Annual policy review completed. No technical changes were made to the policy. The policy template was updated and as a result information in the policy was reformatted.
August 30, 2019	Information regarding comparison to the DHS MH Procedure CPT® or HCPCS Codes and Rates Chart and UCare fee schedules was removed from the document. The UCare Provider Manual contains information regarding how and when UCare updates fee schedules. A link to the UCare Provider Manual continues to be available within the document.
July 15, 2019	Annual policy review completed. The internal links and UCare logo were updated. Under the Related Policy Documentation portion of this policy Diagnostic Assessment was added as a related policy.
May 1, 2018	The Family Psychoeducation policy is published by UCare.

APPLICABLE PRODUCTS

This policy applies to the products checked below:

UCARE PRODUCT	APPLIES TO
UCare MinnesotaCare	✓
UCare Prepaid Medical Assistance (PMAP)	✓
UCare Connect	✓

TABLE OF CONTENTS

TABLE OF CONTENTS	PAGE
PAYMENT POLICY HISTORY	1
APPLICABLE PRODUCTS	1
TABLE OF CONTENTS.....	2
PAYMENT POLICY OVERVIEW	5
POLICY DEFINITIONS	5
ENROLLEE ELIGIBILITY CRITERIA.....	8
ELIGIBLE PROVIDERS OR FACILITIES.....	9
Provider.....	9
Facility	9
Other and/or Additional Information	9
EXCLUDED PROVIDER TYPES	9
MODIFIERS, CPT, HCPCS, AND REVENUE CODES	9
General Information	9
Modifiers.....	9
CPT and/or HCPCS Code(s).....	10
Revenue Codes.....	10
PAYMENT INFORMATION	11
Covered Services	11
Non-Covered Services	11
Payment Adjustments.....	11
BILLING REQUIREMENTS AND DIRECTIONS.....	12
Group Size	12
Billing Guidelines.....	12
Time Based Services.....	13
PRIOR AUTHORIZATION, NOTIFICATION, AND THRESHOLD INFORMATION	13

Prior Authorization, Notification, and Threshold Requirements..... 13

RELATED PAYMENT POLICY INFORMATION..... 14

SOURCE DOCUMENTS AND REGULATORY REFERENCES 14

DISCLAIMER..... 14

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PAYMENT POLICY INSTRUCTIONS

A payment policy assists in determining provider reimbursement for specific covered services. To receive payment, the provider must be in a contractual relationship with UCare and provide services to a member enrolled in one of UCare’s products. This payment policy is intended to provide a foundation for system configuration, work instructions, call scripts, and provider communications. A payment policy describes the rules for payment, which include applicable fee schedules, additional payment rules by regulatory bodies, and contractual terms. This policy is a general guideline and may be superseded by specific provider contract language.

PAYMENT POLICY OVERVIEW

Family psychoeducation services are planned, structured, and face-to-face interventions focused on presenting or demonstrating information. The purpose of family psychoeducation is to prevent relapse or development of comorbid disorders and to achieve optimal mental health, supporting the patient and family to understand:

- The patient’s symptoms of mental illness
- The impact on the recipient's development
- Needed components of treatment
- Skill development

POLICY DEFINITIONS

TERM	NARRATIVE DESCRIPTION
Diagnostic Assessment	Means functional face-to-face evaluation resulting in a complete written assessment that includes clinical considerations and severity of the client's general physical, developmental, family, social, psychiatric, and psychological history, and current condition. The Diagnostic Assessment will also note strengths, vulnerabilities, and needed mental health services.
Emotional Disturbance	Means a child with an organic disorder of the brain, or a clinically significant disorder of thought, mood, perception, orientation, memory, or behavior that seriously limit’s a child’s ability to function in primary aspects of daily living, including, but not limited to personal relations, living arrangements, work, school, and recreation.
Family Member	Means a person identified by the patient (or patient’s parent or guardian) as being important to the patient’s mental health and may include, but is not limited to parents, children, spouse, committed partners, ex-spouse(s), persons related by blood or adoption, or

TERM	NARRATIVE DESCRIPTION
	<p>persons who are presently residing together as a family unit. Shift staff or other facility staff members at the patient’s residence are not considered a Family Member.</p>
<p>Family Psychoeducation</p>	<p>Means planned, structured and face-to-face interventions involving presenting or demonstrating information. The goal of family psychoeducation is to help prevent relapse or development of comorbid disorders and to achieve optimal mental health and long-term resilience. It supports the patient and family in understanding of:</p> <ul style="list-style-type: none"> • The patient’s symptoms of mental illness • The impact on the patient's development • The needed components of treatment • Skill development
<p>Mental Health Practitioner</p>	<p>Means a provider who are not eligible for enrollment, must be under clinical supervision of a mental health professional and must be qualified in <i>at least one</i> of the following five ways:</p> <ol style="list-style-type: none"> 1. Practitioner is qualified through relevant coursework by completing at least 30 semester hours or 45 quarter hours in Behavioral Sciences or related fields and: <ol style="list-style-type: none"> a. Has at least 2,000 hours of supervised experience in the delivery of services to adults or children with: <ol style="list-style-type: none"> i. Mental illness, substance use disorder, ii. Traumatic brain injury or developmental disabilities and completes 30 hours of additional training on mental illness, recovery and resiliency, mental health de-escalation techniques, co-occurring mental illness and substance abuse, and psychotropic medications and side effects; or iii. Is fluent in the non-English language of the ethnic group to which at least 50 percent of the practitioner's clients belong, and completes 30 hours of additional training on mental illness, recovery and resiliency, mental health de-escalation techniques, co-occurring mental illness and substance abuse, and psychotropic medications and side effects; or iv. Has completed a practicum or internship that required direct interaction with adults or

TERM	NARRATIVE DESCRIPTION
	<p>children served, and was focused on behavioral sciences or related fields; or</p> <p>v. Is working in a MHCP-enrolled adult or children’s day treatment program.</p> <p>2. Practitioner is qualified through work experience if the practitioner has either:</p> <p>a. At least 4,000 hours of experience in the delivery of services to adults or children with:</p> <p>i. Mental illness, substance use disorder, or</p> <p>ii. Traumatic brain injury or developmental disabilities and completes 30 hours of additional training on mental illness, recovery and resiliency, mental health de-escalation techniques, co-occurring mental illness and substance abuse, and psychotropic medications and side effects;</p> <p>b. At least 2,000 hours of work experience and receives treatment supervision at least once per week until meeting the requirement of 4,000 hours in the delivery of services to adults or children with:</p> <p>i. Mental illness, or substance use disorder; or</p> <p>ii. Traumatic brain injury or developmental disabilities and completes 30 hours of additional training on mental illness, recovery and resiliency, mental health de-escalation techniques, co-occurring mental illness and substance abuse, and psychotropic medications and side effects;</p> <p>3. Practitioner is qualified if they hold a master’s or other graduate degree in behavioral sciences or related fields.</p> <p>4. Practitioner is qualified as a vendor of medical care if the practitioner meets the definition of vendor of medical care in Minnesota Statutes, 256B.02, subdivision 7, paragraphs (b) and (c), and is serving a federally recognized tribe.</p> <p>In addition to the above criteria:</p> <ul style="list-style-type: none"> • A mental health practitioner for a child member must have training working with children. • A mental health practitioner for an adult member must have training working with adults.

TERM	NARRATIVE DESCRIPTION
Mental Health Practitioner Qualified as a Clinical Trainee	<p>Means a mental health practitioner working as a clinical trainee who meets the following criteria:</p> <ul style="list-style-type: none"> • Be complying with requirements for licensure or board certification as a mental health professional including supervised practice in the delivery of mental health services for the treatment of mental illness; and • Be a student in a bona fide field placement or internship under a program leading to completion of the requirements for licensure as a mental health professional. <p>The clinical trainee’s clinical supervision experience helps the practitioner gain knowledge and skills necessary to practice effectively and independently. The experience gained by the clinical trainee during supervision may include:</p> <ul style="list-style-type: none"> • Direct practice • Treatment team collaboration • Continued professional learning • Job management
Mental Health Professional	<p>Means one of the following:</p> <ul style="list-style-type: none"> • Clinical Nurse Specialist • Licensed Independent Clinical Social Worker (LICSW) • Licensed Marriage and Family Therapist (LMFT) • Licensed Professional Clinical Counselor (LPCC) • Licensed Psychologist (LP) • Mental Health Rehabilitative Professional • Psychiatric Nurse Practitioner (NP) • Psychiatry or an Osteopathic physician • Tribal-certified professional
Mental Illness	<p>Means an organic disorder of the brain or a clinically significant disorder of thought, mood, perception, orientation, memory, or behavior that meets both of the following:</p>

ENROLLEE ELIGIBILITY CRITERIA

THIS SECTION OF THE POLICY PROVIDES INFORMATION THAT IS SPECIFIC TO THE UCARE MEMBER, INCLUDING INFORMATION ABOUT THE CRITERIA THE MEMBER MUST MEET IN ORDER FOR THE SERVICE(S) IN THE POLICY TO BE ELIGIBLE FOR PAYMENT.

An individual must be enrolled and eligible for coverage in an UCare State Public Programs Product to eligible for this service and:

- Must have a diagnosis of emotional disturbance or mental illness as determined by a diagnostic assessment; and
- Be under the age of twenty-one (21).

ELIGIBLE PROVIDERS OR FACILITIES

OUTLINED BELOW IS THE SPECIFIC CRITERIA A PROVIDER MUST MEET IN ORDER FOR THE SERVICE(S) IN THIS POLICY TO BE ELIGIBLE FOR PAYMENT.

Provider

UCare participating mental health professionals or an eligible qualified clinical trainee may provide family psychoeducation.

Providers must follow [Clinical Supervision of Outpatient Mental Health Services \(Rule 47\)](#) guidelines

Facility

Not applicable.

Other and/or Additional Information

Not applicable.

EXCLUDED PROVIDER TYPES

OUTLINED BELOW IS INFORMATION REGARDING PROVIDERS WHO ARE NOT ELIGIBLE TO FURNISH THE SERVICE(S) LISTED IN THIS POLICY.

Not applicable.

MODIFIERS, CPT, HCPCS, AND REVENUE CODES

General Information

The Current Procedural Terminology (CPT®), Healthcare Common Procedure Coding System (HCPCS), and Revenue codes listed in this policy are for reference purposes only. Including information in this policy does not imply that the service described by a code is a covered or non-covered health service. The inclusion of a code does not imply any right to reimbursement or guarantee of claim payment.

Modifiers

The modifiers listed below are not intended to be a comprehensive list of all modifiers. Instead, the modifiers that are listed are those that must be appended to the CPT® / HCPCS codes listed below. Based on the service(s) provided, and the circumstances surrounding those services it may, based on correct coding, be appropriate to append an additional modifier(s) to the CPT® / HCPCS code.

When a service requires multiple modifiers, the modifiers must be submitted in the order listed below. If it is necessary to add additional modifiers, they should be added after the modifiers listed below.

MODIFIER(S)	NARRATIVE DESCRIPTION
HN	For purposes of this policy, the –HN modifier indicates services were furnished by a Clinical Trainee when licensing and supervision requirements are met.
HQ	Group Modality
HR	Family/Couple with patient present
HS	Individual(s) not present

CPT and/or HCPCS Code(s)

CPT AND/OR HCPCS CODE(S)	MODIFIER(S)	NARRATIVE DESCRIPTION
H2027		Family Psychoeducation (individual)
H2027	HN	Family Psychoeducation Individual (with a single patient) (qualified clinical trainee)
H2027	HQ	Family Psychoeducation Group (per patient)
H2027	HQ, HN	Family Psychoeducation Group (per patient) (qualified clinical trainee)
H2027	HQ, HR	Family Psychoeducation (multiple families w/ patients)
H2027	HQ, HR, HN	Family Psychoeducation (multiple families w/ patients) (qualified clinical trainee)
H2027	HQ, HS	Family Psychoeducation Family (multiple families w/o patients present)
H2027	HQ, HS, HN	Family Psychoeducation Family (multiple families w/o patients present) (qualified clinical trainee)
H2027	HR	Family Psychoeducation (family w/ patient)
H2027	HR, HN	Family Psychoeducation (family w/ patient) (qualified clinical trainee)
H2027	HS	Family Psychoeducation (family w/o patient)
H2027	HS, HN	Family Psychoeducation (family w/o patient) (qualified clinical trainee)

CPT® is a registered trademark of the American Medical Association.

Revenue Codes

Not applicable.

PAYMENT INFORMATION

Covered Services

Family psychoeducation services can be provided for any of the following when directed toward meeting the identified treatment needs of each participating patient as indicated in the patient's treatment plan:

- The patient (individual)
- A patient's family (with or without the patient present)
- Groups of patients (peer group)
- Multiple families (family group)

If you believe the member's absence from a family psychoeducation session is necessary, document the length of time and reason for the member to be absent. Family members or primary caregivers do not need to be eligible for MHCP to participate.

Non-Covered Services

Family psychoeducation does not include the following:

- Communication between the treating mental health professional and a person under the clinical supervision of the treating mental health professional
- Written communication between providers
- Documenting, reporting, charting, and record keeping (These activities are the responsibility of the provider.)
- Mental health services not related to the patient's diagnosis or treatment for mental illness
- Communication provided while performing any of the following mental health services:
 - Mental health case management
 - In-reach services
 - Youth ACT
 - Intensive treatment services in foster care

Payment Adjustments

Payment Reductions

Based on MHCP guidelines when certain mental services are furnished by a master's prepared provider a twenty percent (20%) reduction is applied to the allowed amount. Master's prepared providers may include:

- Clinical Nurse Specialist (CNS-MH)
- Licensed Independent Clinical Social Worker (LICSW)
- Licensed Marriage and Family Therapist (LMFT)
- Licensed Professional Clinical Counselor (LPCC)
- Licensed Psychologist (LP) master's Level
- Psychiatric Nurse Practitioner
- Master's Level enrolled provider

Master's level reductions are not applied to mental health services when they are furnished:

- In a Community Mental Health Center (CMHC)
- By a Mental Health Practitioner qualified to work as a clinical trainee.

BILLING REQUIREMENTS AND DIRECTIONS

Group Size

Peer Group

A peer group must be at least three (3), but no more than twelve (12) patients. The following criteria for groups apply:

- For groups of three (3) to eight (8) patients, at least one mental health professional or clinical trainee must conduct the group.
- For groups of nine (9) to twelve (12) patients, any combination of at least two mental health professionals or clinical trainees must co-conduct the group.

Family Group

The following criteria applies to family groups:

- A family group must be at least two (2) but no more than five (5) families.
- For groups of five (5) to ten (10) families, any combination of at least two mental health professionals or clinical trainees must co-conduct the group

Billing Guidelines

- Regardless of the number of other family or group members participating in a session, submit claims only for the patient who is the primary subject of the family psychoeducation session(s).

- When more than one family member is a patient (such as two or three siblings, each receiving treatment within a specific timeframe), bill only for the time spent conducting family psychoeducation with each patient.
- When two professionals provide group family psychoeducation, submit only one claim for each patient. Treating professionals must determine which patient each will bill for, or one professional may claim for all patients and reimburse the other professional for their services.
- When billing, use the following guidelines:
 - Bill using MN-ITS 837P
 - Enter the treating provider NPI number on each claim line

Time Based Services

When billing for services that include time as part of their definition, follow HCPCS and CPT guidelines to determine the appropriate unit(s) of service to report. Based on current guidelines, providers must spend more than half the time of a time-based code performing the service to report the code. If the time spent results in more than one- and one-half times the defined value of the code, and no additional time increment code exists, round up to the next whole number. Outlined below are the billable units of service based on whether the description of the service includes the unit of measurement of 15 minutes or 60 minutes:

MINUTES	BILLABLE UNITS
Fifteen (15) Minute Increments	
0 – 7 minutes	0 (no billable unit of service)
8 – 15 minutes	1 (unit of billable service)
Sixty (60) Minute Increments	
0 – 30 minutes	0 (no billable unit of service)
31 – 60 minutes	1 (unit of billable service)

PRIOR AUTHORIZATION, NOTIFICATION, AND THRESHOLD INFORMATION

Prior Authorization, Notification, and Threshold Requirements

UCare does update authorization, notification, and threshold requirements from time-to-time. The most current prior authorization requirements can be found [here](#).

RELATED PAYMENT POLICY INFORMATION

OUTLINED BELOW ARE OTHER POLICIES THAT MAY RELATE TO THIS POLICY AND/OR MAY HAVE AN IMPACT ON THIS POLICY.

POLICY NUMBER	POLICY TITLE
SC14P0004A2	Diagnostic Assessment

SOURCE DOCUMENTS AND REGULATORY REFERENCES

LISTED BELOW ARE LINKS TO CMS, MHCP, AND STATUTORY AND REGULATORY REFERENCES USED TO CREATE THIS POLICY.

[MHCP Provider Manual, Mental Health, Family Psychoeducation](#)

[Minnesota Statutes, section 256B.0625, Subdv.61](#)

DISCLAIMER

“Payment Policies assist in administering payment for UCare benefits under UCare’s health benefit Plans. Payment Policies are intended to serve only as a general reference resource regarding UCare’s administration of health benefits and are not intended to address all issues related to payment for health care services provided to UCare members. When submitting claims, all providers must first identify member eligibility, federal and state legislation, or regulatory guidance regarding claims submission, UCare provider participation agreement contract terms, and the member-specific Evidence of Coverage (EOC) or other benefit document. In the event of a conflict, these sources supersede the Payment Policies. Payment Policies are provided for informational purposes and do not constitute coding or compliance advice. Providers are responsible for submission of accurate and compliant claims. In addition to Payment Policies, UCare also uses tools developed by third parties, such as the Current Procedural Terminology (CPT®*), InterQual guidelines, Centers for Medicare and Medicaid Services (CMS), the Minnesota Department of Human Services (DHS), or other coding guidelines, to assist in administering health benefits. References to CPT® or other sources in UCare Payment Policies are for definitional purposes only and do not imply any right to payment. Other UCare Policies and Coverage Determination Guidelines may also apply. UCare reserves the right, in its sole discretion, to modify its Policies and Guidelines as necessary and to administer payments in a manner other than as described by UCare Payment Policies when necessitated by operational considerations.”