



MSC+ and MSHO Nursing Home Face Sheet

Member Name:		Member ID:	
Care Coordinator Name*:		UCare Intake Fax:	612-884-2499 or 866-619-7215
Care Coordinator Phone:		UCare Intake Phone:	612-676-6705 or 877-447-4384
*Notify CC of member's hospitalization, change of condition, discharge planning, DME needs.		See UCare.org , provider manual, for a list of delegated entities with fax numbers.	

UCare Prior Authorization (PA) or Notification

SERVICE	PA OR NOTIFICATION	PROCESS: See Authorization Grid
MSC+ and MSHO Nursing Facility (NF) days (Custodial Care - non-skilled nursing home days)	Notification is required within 24 hours of admission.	Fax the DHS 4461 Nursing Facility Communication form to UCare, including the RUG rate for authorization. Update UCare upon Minnesota RUGS changes, transfers to other facilities or hospitals or discharge to home. A discharge summary is required to be sent upon discharge.
MSC+ Skilled Nursing Facility	Notification within 24 hours of admission. Medicare A Days: UCare is not an approval authority for Medicare coverage for MSC+ members.	Fax the DHS 4461 Nursing Facility Communication form to UCare. Indicate if days are Medicare certified. All days counted up to 180 days are health plan liability. Include Minnesota RUG on the Nursing Facility Communication form.
MSHO Skilled Nursing Facility (For members how have Medicare coverage through UCare).	Notification within 24 hours of admission. Concurrent review is required for additional skilled days.	Fax the DHS 4461 Nursing Facility Communication form to UCare. Include all MD orders for admission to skilled care and treatment plan, therapy evaluations etc. A discharge summary is required to be sent to UCare upon discharge.

UCare Supports and Services Link: [UCare Provider Network Search](#)

Chiropractic	PA prior to Service.	Use UCare provider network search.
Dental	PA prior to service. Certain dental procedures require PA.	Contact DentaQuest for network provider and benefit questions. MSC+: 888-227-3310 MSHO: 855-209-3155
Durable Medical Equipment (DME) (For DME not part of the NH Facility per diem).	Durable Medical Equipment - Purchase & Rental: Some DME requires PA.	Use UCare provider network search. DME provider completes any required authorizations. Requests are not accepted from NH facilities. Refer to the Authorization Grids .
Eye Care, Routine	Not required.	Use UCare provider network search.
Hearing Exams and Aids	Not required.	Use UCare provider network search.
Hospital Admission	Notification by the hospital is required.	Send member to hospital associated with primary care clinic for continuity of care if possible.
Lab	Not required.	Use UCare provider network search.

Mental Health & Substance Use Disorder	Certain services require PA.	Contact UCare's Mental Health and Substance Use Disorder Triage Line M-F 8 am to 5 pm at 612-676-6533. After hours contact UCare's 24/7 Nurse Line at 1-800-942-7858. Forms and authorization requirements refer to Authorization Grids
Orthotics/Prosthetics	Not required.	UCare provider network search.
Pharmacy (not included in NH Facility per diem or Part A).	PA may be required for some formulary items. PA may be required for some IV drugs. IV drugs and some injectable medications not usually self-administered may be covered under medical benefit vs. pharmacy benefit.	Use UCare provider network search. Contact Navitus Health Solutions for prior authorization at 833-837-4300. Refer to: UCare formulary search for PA requirements. Contact UCare Customer Service with questions.
Podiatry	Not required.	Use UCare provider network search.
Specialty Care Providers	Not required.	Use UCare provider network search.
Therapies PT, OT, ST	PA is not required for skilled nursing stay. PA is not required for NF therapies. Non-contracted PT/OT/ST requires PA.	Use UCare provider network search. MSC+ with Medicare: Verify Medicare coverage in MN-ITS. If Medicare is primary insurance, follow Medicare guidelines.
Transportation (medical)	Not required.	Health Ride 612-676-6830 or 800-864-2157 or 911 for emergencies.
X-ray	Not required.	Use UCare provider network search.