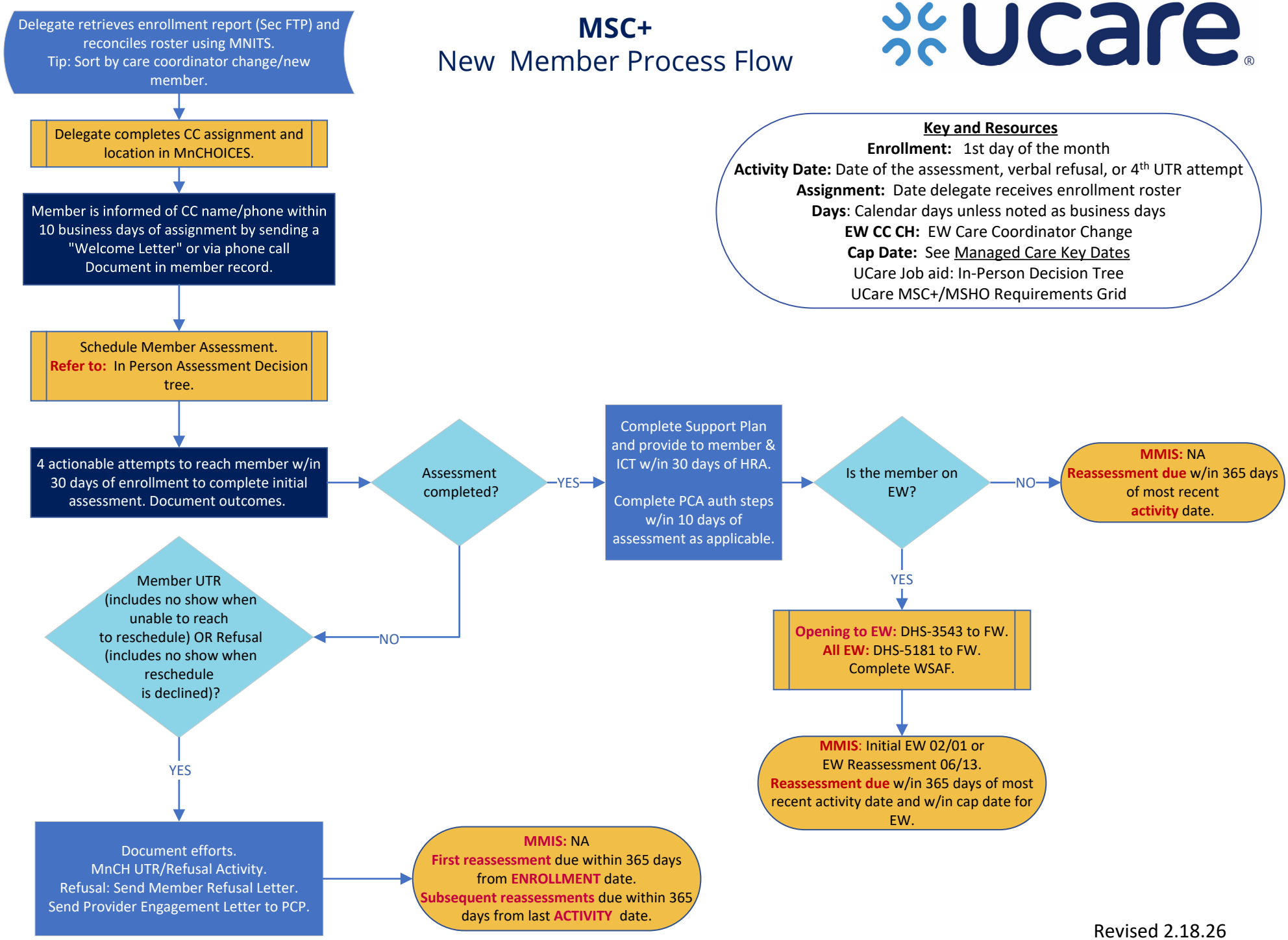
MSC+
New Member Process Flow



Key and Resources

Enrollment: 1st day of the month
Activity Date: Date of the assessment, verbal refusal, or 4th UTR attempt
Assignment: Date delegate receives enrollment roster
Days: Calendar days unless noted as business days
EW CC CH: EW Care Coordinator Change
Cap Date: See Managed Care Key Dates
UCare Job aid: In-Person Decision Tree
UCare MSC+/MSHO Requirements Grid

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