

Sample of Letter Sent to Non-Emergency Medical Transportation (NEMT)



IMPORTANT INFORMATION
PLEASE READ AND ACT TO
PREVENT ANY PAYMENT
DELAYS DUE TO IMPROPER
BILLING ON 1/1/2022

Administrator

GROUP PRACTICE NAME

Mailing Address

Mailing City, Mailing State Mailing Zip Code

November 2021

On October 28, 2021, UCare posted important information about an upcoming system change that will require providers to make some changes in the way they bill claims to UCare. One bulletin announced that we are changing our claims system and that providers will need to make changes to the way they route claims to UCare via their clearinghouse, and we announced an expected change in the format of the Member ID numbers. The second bulletin alerted providers that with the system change, UCare will only be accepting UMPI and/or NPI identifiers for billing purposes. Both of these bulletins can be found at <http://www.ucare.org/providers/policies-resources/claims-billing/new-claims-system>. These changes have also been communicated to UCare’s primary clearinghouse, Change HealthCare, and to HealthEC (state sponsored system for electronic claim submissions).

Please review the new requirements and make adjustments in your billing systems for 2022 dates of service. UCare has received claims from your organization within the last 18 months **for type of service(s) being delivered.**

Below is a chart that shows what UCare’s current system contains for your billing information, and what billing identifier you will need to submit for claims with services beginning on or after January 1, 2022

	Dates of service before 1/1/2022	Dates of service on or after 1/1/2022
Payer ID	52629 or 12X50 or SX178	55413
Billing ID	Current billing ID	Final billing ID

For some providers, this system change will not require billing ID changes, but for some providers it will. Please review the new requirements effective 1/1/2022 and make any adjustments necessary to prevent issues with billing UCare. **Please note, these changes are unrelated to new requirements DHS is working on related to driver registration.** This change is needed to support UCare’s claims platform changes in 2022.

Transportation providers **will be required to submit their billing taxonomy beginning January 1, 2022.** Common Carrier (CC) services should submit 344600000X, and Special Transportation Services (STS) should submit 343900000X. Failure to submit Billing Taxonomy will lead to incorrect payments or claim denials.

For the Billing ID requirement beginning with services rendered on or after January 1, 2022, please use the following:

Type of Billing ID	Loop/Segment	Place on Claim Image
If billing NPI	Loop 2010AA NM109	Box 33a

Type of Billing ID	Loop/Segment	Place on Claim Image
If billing UMPI	Loop 2010BB REF 01=G2 REF02=UMPI	Box 33b

Taxonomy Type	Paper Claim Box	837P Loop Professional
Billing Provider	CMS-1500 Box: 33B with ZZ indicator UB04 Box: 81CC, box a First box - Qualifier B3 Second box over – taxonomy number	2000A – Billing Provider Specialty Information PRV01 – BI for billing provider PRV02 – PXC (Health Care Provider Taxonomy) PRV03 – Taxonomy number If CC – enter 344600000X If STS – enter 343900000X

Please refer to the NUCC for guidance on where taxonomy should be reported on paper and electronic claims.

Lastly, there will also be a change to UCare’s Group Numbers as well. While there will be additional communications on this, we wanted to share this information with you in this letter as well:

UCare Plan name	2022 Group Numbers	2021 Group Numbers
Prepaid Medical Assistance Program	U10000_001	MENOMA, MEMTMA, ME62MA, ME27MA, MESOMA
MinnesotaCare	U10000_002	MNNOMN, MNSOMN, MN62MN, MNMETR, MNHENN
Minnesota Senior Care Plus	U10000_003	MENMMP, MEMEMP
Minnesota Senior Health Option	U10001_001	MSNMIN, MSNMCB, MSNMCC, MSNMEH, MSNMFH, MSNMCO, MSMEIN, MSMECB, MSMECC, MSMEEH, MSMEFH, MSMECO
UCare Connect	U10000_004	CTCNMT, CTCYMT, CTCNNO, CTCYNO, CTCNSO, CTCYSO
UCare Connect + Medicare	U10001_002	SICYMT, SICYNO, SICYSO

Additional information will be published on the UCare Provider Website in the coming weeks about other changes that may be of interest to your organization.

If you have questions, please contact the Provider Assistance Center at 612-676-3300 or 1-888-531-1493 between the hours of 8:00 am and 5:00 pm, Monday through Friday.

Thank you for providing your services to UCare’s members and helping them to lead healthy lives.