



UCare's **Keep Your Coverage** specialists



Hli Lo Xiong, LSW
hxiong@ucare.org



Randie Corniea
rcorniea@ucare.org



Abdi Warsame
awarsame1@ucare.org



Anna Sosa
asosa@ucare.org

Collaborating to prevent lapses in care

UCare Connect (SNBC), UCare Connect + Medicare (SNBC) (HMO D-SNP), UCare's Minnesota Senior Health Options (MSHO) (HMO D-SNP) and Minnesota Senior Care Plus (MSC+) members are at higher risk for disenrollment and disruptive lapses in care. But, by working with UCare, you can help to ensure this doesn't happen.

UCare's Keep Your Coverage program

UCare's **Keep Your Coverage** program is dedicated to helping members maintain Medical Assistance (MA) eligibility and health plan enrollment.

How does it work?

Each month, our UCare **Keep Your Coverage** team will work with you to identify UCare members in your county who are at risk of losing coverage. We will then:

- Contact members to remind them to complete Medical Assistance (MA) renewal forms and Account Validation Services (AVS) release forms
- Connect individuals with questions to appropriate county resources
- Direct members to health program resources
- Educate members about benefits and provider network

Let UCare's Keep Your Coverage program do the work

- Fewer calls to your team
- Fewer lapses in care



612-676-3438 or 1-855-307-6978
 TTY 1-800-688-2534
 8 am – 5 pm, Monday – Friday
 KeepYourCoverage@ucare.org



people powered health plans