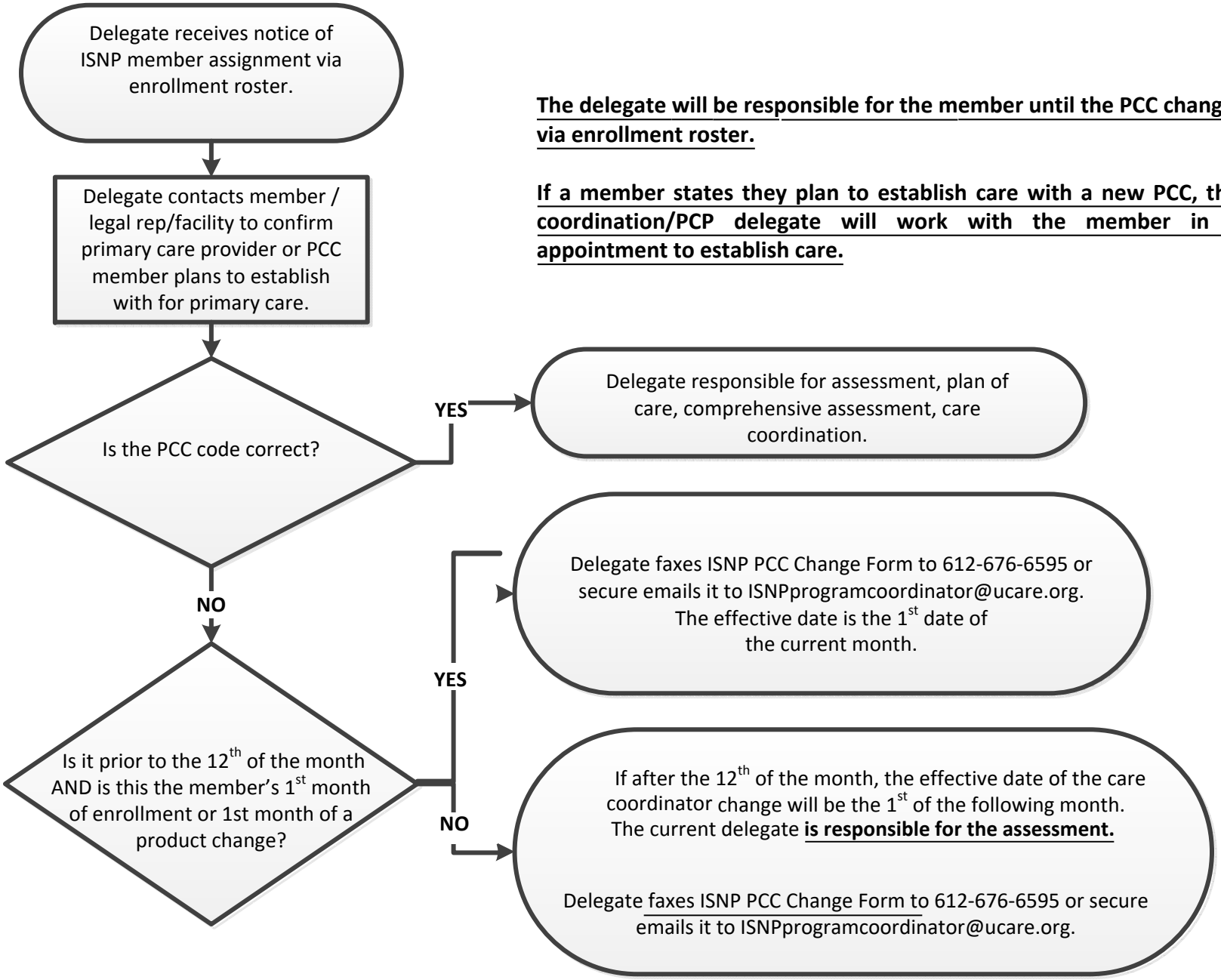
Delegate PCC/Care Coordination Change Process for ISNP



The delegate will be responsible for the member until the PCC change is confirmed via enrollment roster.

If a member states they plan to establish care with a new PCC, the receiving care coordination/PCP delegate will work with the member in scheduling the appointment to establish care.

2/7/2022