

Member Guide to CDCS

The following is information and updates regarding the Consumer-Directed Community Supports (CDCS) program. This material **may change** as the Minnesota Home and Community Based Services (HCBS) waiver policy is subject to State and Federal approval and interpretation.

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Consumer Directed Community Supports (CDCS) Overview

Consumer Directed Community Supports (CDCS) is a program option for Home and Community-Based Services (HCBS) waivers. This option offers senior members a person-centered approach, allowing more flexibility and responsibility for directing their own services and supports, including hiring and managing direct care staff. It may include services, supports, and/or goods currently available through licensed waivers and additional services/goods that provide needed "unlicensed" support to you. There are specific requirements for all services, supports and/or goods available through HCBC waivers, including CDCS.

Services under CDCS offer you support, care, and assistance to prevent institutionalization and allow you to live an inclusive life in your community. Supports are designed to build, strengthen, or maintain your informal community support networks. It allows you to purchase services that best meet your needs from people you have selected and trust, such as family and friends. You will identify staff qualifications and training requirements and direct your assigned resource allocation within the established state, federal, and UCare-approved parameters, as well as guidelines. All services must be paid within the person's CDCS resource allocation. Approval of certain services or goods may be denied if health, safety and/or welfare concerns are unmet or if funds are misused or if certain criteria are not met. (For example, a behavioral issue or respite need is identified in the MnCHOICES assessment, which is not addressed or utilized during a developed plan year).

Waiver members who utilize the CDCS option must understand their rights and responsibilities when using these services. People who are well informed may more easily exercise increased freedom, authority, and control of resources through CDCS. UCare provides information about the CDCS option through assigned care coordinators and written information to educate members on available service options, their responsibilities, and the service limitations.

Elderly Waiver funds, using the CDCS service option, do not equate to a cash allowance. UCare authorizes services and/or goods that may be purchased as part of an approved person-centered plan using a preset individualized resource allocation. **A signed UCare CDCS Member Agreement and Checklist must be obtained before submission of a DHS-5788A CSP.**

All CDCS waiver fund expenditures must be **prior approved** and traceable back to an authorized service or good approved in the DHS-5788A CSP.

Definitions

Allowable Expenditure: A good or service that is covered under CDCS and can be purchased using waiver funds. **Activities of Daily Living (ADL):** Tasks essential to perform routine self-care functions (e.g., dressing, combing hair, brushing teeth, bathing, eating, transfers, mobility, positioning, toileting).

Community-Based Services Manual (CBSM): A resource for care coordinators who administer home and community-based services that support older adults.

Community Support Plan (CSP): The DHS-5788A CDCS CSP is a written plan that includes detailed descriptions of the individual and the requested items. UCare uses the DHS-5788A CDCS Community Support Plan.

DHS: The Minnesota Department of Human Services (DHS) helps people meet their basic needs so they can live in dignity and achieve their highest potential.

Financial Management Service: You must have a financial management services (FMS) provider to access CDCS. An FMS provider is an MA-enrolled provider for CDCS who reimburses service providers for authorized CDCS services, supports and/or items. Also referred to as Fiscal Support Entity (FSE).

Insurance: Medical Assistance, Medicare, managed care, MSHO, MSC+, and private insurance.

Member/Participant: Refers to the UCare enrollee who is receiving waivered services.

Minnesota Health Care Programs (MHCP): Adults with low incomes who meet eligibility rules may qualify for Minnesota Health Care Programs. Programs include Medical Assistance (MA), MinnesotaCare, Minnesota Family Planning Program and others.

MnCHOICES MCO Assessment: The required assessment tool to determine eligibility for Elderly Waiver and CDCS supports.

MnCHOICES Assessment Summary: This document summarizes what the certified assessor discovered through the assessment process and identifies the next steps based on your needs. The certified assessor works to understand the types of supports you want to receive, including any plans to use informal supports, assistive technology, or other important support preferences. The certified assessor provides it to you, regardless of whether they are eligible for Minnesota Health Care Programs (MHCP) or choose to receive publicly funded home and community-based services (e.g., waivers) or state plan services.

Notice of Technical Assistance: A formal notification when needing more assistance and oversight with their DHS-5788A-CSP. The NTA indicates noncompliance with CDCS requirements.

Service Employees International Union (SEIU): FMS works with SEIU when staffing employees.

Specialized Therapy Request Form: The DHS-5788 Specialized Therapy Request Form is used to request non-experimental therapies, treatments or supports outside the scope of the Medical Assistance State Plan or other waiver services. The form is completed by the participant's MN healthcare provider and forwarded to the care coordinator.

Support Planner: Also referred to as a Flexible Case Manager or Service Coordination. An individual selected by you and reimbursed through your CDCS budget to help develop and implement your person-centered CDCS Community Support Plan (CSP). The support planner may work independently or be employed by an agency. See CDCS support planner / Minnesota Department of Human Services (mn.gov).

Forms and Resources	
DHS Online Training, CDCS: Is it Right for You?	DHS-6789 Video Monitoring Form for DHS approval
DHS-5788A CDCS Community Support Plan	DHS <u>CDCS Consumer Handbook</u>
DHS-5788B Behavioral Support Request Form	DHS CDCS Lead Agency Operations Manual
DHS-5788C Specialized Therapy Request form	UCare: CDCS Notice of Technical Assistance & Additional
	Oversight
DHS-5788D Special Diet Request Form	UCare: CDCS DHS-5788A CSP Change Form / Addendum
DHS-6633D Shared Services Agreement	UCare: CDCS Member Agreement and Checklist

CDCS General Information and Reminders

The following is important information and reminders to consider under the CDCS option:

Financial Management Services (FMS)

You are required to use Financial Management Services (FMS) to manage the CDCS resource allocation. The FMS will only disburse funds according to the approved DHS-5788A CSP. You will have a choice of providers. Your FMS must be enrolled with MN DHS and pass a DHS Readiness Review.

The FMS provides orientation regarding its services, union services, and fees. The FMS completes a budget worksheet or expense summary and submits it to the care coordinator. The worksheet/summary must be updated as support/goods are added or changed on the DHS-5788A CSP. The cost of these services must fit within your total waiver allocation budget.

Your FMS agency cannot provide Support Planning Services or direct care to you in addition to FMS.

Support Planner

A support planner is a service that assists in the initial and/or ongoing development of a person-centered support plan. Support planners are certified by MN DHS.

Expectations of Support Planner:

Support planners should determine each other's roles in consultation with you

- A support planner may hire, recruit and model staff expectations. Direct care is NOT in the scope of a support planner.
- Any paid staff (including paid parents) should not act as support planners (due to Conflict of Interest)
- A support planner must provide you with a job description outlining the specific duties they will perform on their behalf (vs. care coordinator). Specific duties cannot be duplicative of the care coordinator's role.
- Any additional job duties beyond plan development MUST be specified in the DHS-5788A CSP (e.g., interview staff, staff training, staff recruitment, etc.)
- The care coordinator may approve additional support planner hours throughout the plan year through the additions/addendum process when justified and approved

Support planner (aka service coordination/flexible case management)may be purchased from an individual or agency. *Make sure you have a written agreement with the support planner regarding what is expected and the cost estimate.

NOTE: The DHS support planner Certificate must be attached to the DHS-5788A CSP for consumer protection.

Amending the Plan

The approved DHS-5788A CSP is considered the plan in effect unless and until any proposed changes are submitted to the care coordinator and approved. The DHS-5788A CSP revision radio button or UCare DHS-5788A CSP Plan Change Form must be submitted and approved by the care coordinator when:

- Adding an item or service to the DHS-5788A CSP
- Revising the wage and/or work schedule for a paid caregiver or spouse
- Moving money from one approved item/service in a plan to another <u>only requires</u> an email from you for the request and the care coordinator's approval

IMPORTANT: New services, supports, or goods may not be added to the DHS-5788A CSP 30 days before the end of your annual service plan date unless approved by the care coordinator for critical health and safety.

Unused Funds

The DHS-5788A CSP is approved for up to 12 months. Unused funds cannot be carried over to the next year, and your annual resource amount will not be reduced the following year due to unused funds.

Repayment of Goods and Items Returned or Sold

Items are purchased for you and should remain with/be available to you to the extent possible. The reimbursement must be applied to your service plan if an item is returned or sold. Communicate the refunded amount with your FMS. The same applies to any discounts or credits.

Appeals

You have the right to appeal when services are denied, terminated, or reduced. UCare will send you a formal notice explaining your appeal rights. Before the appeal process, more technical assistance and support to seek solutions will be provided.

Criminal Background Study

All paid persons in the DHS-5788A CSP must pass a background study through the MN DHS Licensing Department **before being compensated for any hours in the plan**.

- Licensed service providers and FMS providers are responsible for coordinating background studies on all prospective employees
- Individuals who fail to pass the background study are disqualified from providing CDCS services
- All staff are required to pass a background study at least annually
- All background studies are paid for outside the CDCS allocation

Exclusion Rule/IRS Notice 2014-7

Paid caregivers living with a disabled person may qualify for a Difficulty of Care (DOC) payment exclusion. This excludes the caregiver from paying federal and state income taxes on that income. All the conditions on the IRS Notice 2014-7 Certification must be met to be eligible. Ask for this form from your FMS or consult with a tax advisor. Income may still affect cash assistance programs and/or other income-based programs. Consult with your county economic assistance worker / financial worker for more information.

Admission to Hospital

CDCS services may not be utilized while you are in the hospital. If a hospital admission occurs, you must notify the care coordinator. The waiver must be closed if your hospital stay is over 30 days.

Admission to Nursing Home

CDCS services are immediately suspended once you are admitted into a nursing home. You are to notify the care coordinator when entering a nursing home.

Providing Care Outside the State of MN

- Staff are allowed to provide care to you on vacation within the US
- If you are out of the country, waiver funds may not be used
- You must notify your care coordinator if you are traveling outside of Minnesota. If you are outside the state of MN for more than 60 days without notifying your care coordinator, the elderly waiver may close, resulting in a discontinuation of services.
 - You must be in the state of Minnesota at the time of annual reassessment to be able to determine eligibility for services.

Notice of Technical Assistance

Notice of Technical Assistance (NTA) is given to you when you have difficulty with CDCS participation. The following are examples of when a notice of technical assistance would be issued:

- Not utilizing services needed to support health and safety without a reasonable explanation
- Consistent delay/misuse of CDCS funds agreed upon in the DHS-5788A CSP (e.g., overspending, plan not in on time etc.)
- Not receiving goods or services identified as critical for health and safety
- Not following the DHS-5788A CSP
- Incomplete paperwork required by FMS

Your care coordinator will request a face-to-face meeting to discuss the issues and offer additional support by the 3rd Notice of Technical Assistance within the same plan year. Upon the 4th Notice of Technical Assistance, within the same plan year, the CDCS option will be ended, and you will go back to using traditional, licensed waivered services.

CDCS is unavailable to you during an appeal when the involuntary exit criteria are met. The ability to
discontinue CDCS service due to an involuntary exit, pending appeal, is unique to this service and differs
from other waiver services that require services to stay intact pending an appeal hearing.

Reference: CBSM CDCS - Involuntary Exit

Exiting/Involuntary Exiting

You may voluntarily terminate participation in the CDCS option by notifying the care coordinator.

- If you exit the elderly waiver more than once in a plan year, you are ineligible for CDCS for the remainder of that plan year.
- UCare, care coordinator and supervisor reviewers will follow the <u>DHS Involuntary Exit</u> protocol. An immediate concern jeopardizing health and safety will result in an involuntary exit to "traditional" waivered services. Examples:

- o Immediate health and safety concerns
- o Maltreatment of the person
- Purchases or practices not allowable in CDCS
- Suspected fraud or misuse of funds by you, your authorized representative and/or service provider
- You will also be involuntarily exited after being issued the fourth Notice of Technical Assistance within the waiver span period

Allowed Expenditures by Service Category

All CDCS goods and services must meet the elderly waiver criteria for allowable expenditures. A good or service must meet all of the following criteria:

- Be included in your DHS-5788A CSP
- Be necessary to meet an identified need in the MnCHOICES assessment
- Be related to your disability and/or condition
- And for the direct benefit of you

Personal Assistance

This service category includes services to help you with activities of daily living (ADLs) and instrumental activities of daily living (IADLs) through hands-on assistance, cues, prompts, and instruction.

Personal Assistance may include:

- Help with ADLs (e.g., bathing, eating, grooming, dressing, toileting, positioning, transferring, and mobility)
- Help with IADLs (e.g., shopping, basic home maintenance, help with paying bills, laundry, meal preparation, and performing household tasks integral to personal assistance services)
- Caregiver Relief/Respite
- Behavioral Redirection

Whenever there is a staffing need for personal assistance, the worker must be hired through the FMS or a 245d licensed service. Recruitment services may be paid using waiver funds, but staff must be hired through the FMS.

Temporary Travel

Temporary travel within the country is allowed for a maximum of 60 calendar days per year. Paid parents and staff cannot be paid when you are traveling outside of the country. You are to notify your care coordinator when planning to travel outside of Minnesota. Staff traveling with you may be paid if traveling within the country. Additional travel costs, such as meals and lodging for both the participant and support staff, are the participant's responsibility.

Support by Spouse of Member

Personal assistance for which the paid spouse must:

- You must have at least one identified ADL dependency indicated in the MnCHOICES assessment to qualify
- Fall within the description and allowable costs of the personal assistance category
- Not be an activity a spouse or parent of a minor would ordinarily perform or be responsible for.
 These activities may include age-appropriate supervision or transportation of children.
- Be related to your disability or functional limitation
- Paid spouses are limited to 60 hours in a seven-day period
- Spouses may only be paid to provide personal assistance
- A spouse cannot receive reimbursement for mileage expenses

Spouses cannot be paid to train the staff, schedule appointments for you, or perform service coordination/support planning and/or other administrative tasks. Waiver funds cannot be used by spouses to be paid as nurses.

CDCS wages as income

A spouse's or parent of a minor's CDCS wages are considered income. Once CDCS funds are used to pay any worker (including spouses/parents) the funds become wages (i.e., income) to the worker and are not subject to waiver criteria.

Consequences

Income (as described above) **may** affect eligibility for programs with income-based eligibility criteria. For example, a spouse's or parent of a minor's CDCS income could affect the following:

- Family's eligibility for Medical Assistance (MA) and Minnesota Family Investment Program (MFIP), including food support.
- Child's eligibility for Supplemental Security Income (SSI).
- Spouse's eligibility for other programs with income-based eligibility criteria.
- MA parental fee.

The person who uses CDCS and the person's family should discuss these consequences with other program areas or eligibility workers before making a decision about CDCS employment.

Caregiver Relief

Caregiver relief is intended to provide relief to a primary caregiver. Relief may be provided in or out of your primary home setting.

Nursing

• Nursing services not covered by MA or other insurance are allowed. For additional information, see <u>CDCS</u> and home care nursing frequently asked questions.

Community Integration and Support

Services that focus specifically on successful participation in community membership. These services provide the person with access and support to develop and maintain skills to:

- Safely live in the community
- Participate as a member of the community
- Develop and pursue meaningful day supports and community engagement for people who have chosen not to pursue employment opportunities
- Improve social skills and community behavior
- Build relationships
- Improve positive behavior
- Improve mental health

Direct support

Under CDCS community integration and support, covered services include payment to workers directly hired by the person for support and training to help the person:

- Engage in activities that facilitate, develop and strengthen personal relationships with community members chosen by you.
- Self-design day support services that provide you with opportunities for regular connections to community members.
- Self-design independent living skills training based on your assessed needs.
- Participate in local community events, community support groups, organizations and clubs, formal and informal community associations and neighborhood groups.

• Assist with your preferred volunteer experiences focused on community contribution rather than employment preparation.

Example: hiring a worker to provide access and support to develop and maintain skills to volunteer at a local Humane Society or build relationships through a community book club.

Workers can deliver CDCS community integration and support through remote support. Services delivered through remote support must meet all of the requirements listed on <u>CBSM – Remote support</u>.

Treatment and Training

This expense category includes services that promote your ability to live in and participate in the community.

- Skill-building activities that may include the use of Day/Employment Services, Alternative Therapies, Specialized Diets, Training/Education for caregivers or individuals and all other waiver-licensed services.
- Assistance with learning a new skill, improving a skill, or relearning a skill in such areas as self-care, communication, interpersonal skills, home and community living, sensory/motor development, reduction/elimination of challenging behaviors and mobility.

These services must be provided by someone who meets the certification or licensing requirements in the state law related to that service (e.g., music therapist certification) and must be documented in the DHS-5788A CSP.

- For any specialized therapies or behavioral supports, the DHS-5788C Specialized Therapy Request Form or the DHS 5788B CDCS Behavioral Supports Request Form must be completed and signed by a MN Health Care Programs enrolled provider.
 - o Your care coordinator will review and determine if CDCS funds can be approved
- Must not be available through other funding sources such as MA
- Must relieve the person's disability or condition
- Ask your care coordinator for the most up-to-date version of this form
- Experimental Treatment and/or investigative treatment are unallowable and defined under MN Rules 9525.3015 subp.16
- Staff time and mileage are allowable when working on skills acquisition, but no other staff costs are allowed (such as tickets, food, going to restaurants, etc.) even if they are used for skill acquisition purposes
- Activities solely for social/recreation/leisure/or diversionary/distraction (i.e., redirection using an iPad) purposes are not allowed

Adapted Community Activities

Activities specifically for individuals with disabilities (such as Special Olympics, Miracle League Baseball, adapted sports, etc.) are allowable when specific outcomes (other than recreation/leisure) are detailed in the DHS-5788A CSP.

- Adapted equipment required to participate in the activity is allowable
- Equipment that is not adapted is not allowable (e.g., uniforms, helmets, basketball, etc.)
- Related staff time and mileage is allowable
- DHS-5788C/D ARE NOT REQUIRED FOR ADAPTIVE SPORTS, but specifics in the DHS-5788A CSP are needed to determine whether sports are adaptive

Adaptive Swim Lessons

Swim lessons that are adapted to meet your individual needs due to your disability. The DHS-5788A CSP needs a clear goal related to safety ONLY and a way to measure it for approval of this item.

- Swim lessons listed as adapted for a child with disabilities are allowable
- Care coordinator may request additional information about the class
- Alternative Treatment Forms are not required for adaptive sports; however, specifics may be requested to determine if adaptive is needed

Alternative or Specialized Therapies/Treatments

Non-experimental therapies or treatments not currently available through insurance must be prescribed by an MHCP Physician or nurse practitioner (APRN certified).

DHS-5788C CDCS Specialized Therapy Request form

- A completed DHS-5788C form does not guarantee approval. The therapy or treatment must still meet all waiver criteria.
- It is your responsibility to obtain a signed DHS-5788C, if necessary
- Examples include music therapy, therapeutic horseback riding (hippotherapy), aromatherapy, therapeutic listening program, massage therapy, aquatic therapy, cognitive/educational therapy, behavioral therapy, feeding therapy, biofeedback, etc. (traditional, licensed providers of Music/Art/Recreation therapist do not need to complete an ATF)
 - o For training and education that does not require professional licenses, credentials or certification, you may define the provider qualifications in the CDCS CSP.
- The prescribed therapy/treatment must be provided by a therapist licensed or certified according to the Provider Qualifications requirements in the Lead Agency Manual Section 7.2
- Related equipment and supplies to the therapy/treatment (e.g., headphones, diffusers, etc.) are allowed and do not require a separate physician's statement; however, they must be reasonable and cost-effective. Instrument costs are not allowed
- The care coordinator may require a professional in the industry to submit a specific plan to help recommend and monitor appropriate treatment and determine what is reasonable, customary, and cost-effective (e.g., aroma therapy requires a plan with outcomes and a breakdown of essential oils needed and cost)
- All CBD and THC products are not approvable

Day Support Services/Adult Day Service/Employment Services

Formal and informal adult day options or vocational/employment-related services

- Vocational Rehabilitative Service (VRS/DEED) should be used before licensed employment providers
- Creative vocational activities are welcome (e.g., volunteer activities)
- Formal or informal waivered services need to bill the fiscal agency for payment
- Waiver Rate Management Rules apply for licensed 245D providers
- Waiver is the payor after other funding is accessed and exhausted

Extended Therapy

Extended therapies beyond what insurance will cover (including Physical Therapy, pool therapy, Occupational Therapy, Speech, Chiropractic services, etc.).

Modifications to Recreational Activities

CDCS funds can pay for additional costs of a camp, sports, leisure, hobby or craft class/session that has been modified, adapted or specialized to meet the person's disability and/or condition-related needs (e.g., special instructor, additional staffing, smaller class size, adaptive equipment).

Because these activities are considered recreational in nature and normally paid for by the person or their parents/family, coverage is limited to any additional costs when they exceed the cost without modifications/adaptations.

In addition, CDCS funds can be used to support the person to participate in these activities by paying a worker to:

- Transport the person to the activity (both the driver's time and their mileage) when the person is unable to transport themselves.
- Accompany the person to the activity and support them with any assistance needed.

Community Classes/Fitness and Exercise Activities

This is allowable when it is recommended and monitored by your primary MHCP physician/nurse practitioner to improve or maintain your physical condition or behavioral health.

- Adults should first seek eligibility through UCare health plan options
- The DHS-5788A CSP must clearly define how this is related to your disability/condition and specific outcomes
- Fitness classes/memberships/personal training and nutritional classes could be allowable when it is recommended <u>and</u> monitored by your primary MHCP physician/nurse practitioner to improve or maintain your physical condition or behavioral health
- The DHS-5788C is required
- Basic home fitness equipment will be considered if needed to treat a medical condition and is the most cost-effective than other explored options

Independent Living Skills (ILS) Therapies

<u>Independent Living Skills (ILS) therapies</u>, including art, music and recreational therapies, require additional provider qualifications when included on the DHS-5788A CSP.

Art Therapy

Art Therapists must meet both of the following requirements:

- Be a graduate of a master's program in art therapy
- Hold one of the following credentials under the Art Therapy Credentials Board (ATCB):
- Art therapist registered (ATR)
- Art therapist registered board certified (ATR-BC)
- Art therapist registered provisional (ATR-P) and under the supervision of an ATR or ATR-BC

Music Therapy

Music Therapist – must meet all of the following requirements:

- Be a graduate from an institution accredited by the American Music Therapy Association
- Be credentialed under the Certification Board for Music Therapists
- Be board-certified as a music therapist

Recreational Specialty

Specialists – must meet all of the following requirements:

- Be a graduate from an accredited baccalaureate program
- Complete an internship of 360 hours under the supervision of a certified therapeutic recreation specialist
- Pass the National Council for Therapeutic Recreation Certification (NCTRC)) exam
- Be certified as a therapeutic recreation specialist

Licensed Waiver Services/Non-Home Care Services

Non-MA Home Care services should be listed in this section

- Examples include individualized home supports, integrated community supports, companion services, behavior specialist services, etc.
- Rates are set by the State of MN
- The staff person(s) or program must meet the state requirements from the identified agency (e.g., 245d provider) and meet the qualifications described in the DHS-5788A CSP
- Licensed waiver services must be billed through the FMS

Person-Centered Thinking and Planning Training

A facilitated discovery process to help you and your family members gain clarity in what is possible for the future and to express what they desire for their lives over their lifetime. Ask your care coordinator for a list of facilitators.

Post-Secondary Settings

Post-secondary school tuition for a degree is **not allowable**.

- CDCS can fund staffing support and independent Living and Employment skills training in postsecondary settings. However, it cannot fund tuition, room and board or food plans, as these would be typical student responsibilities.
- Either in the plan or as a supporting document, a detailed breakdown of the different costs is required. The cost of classes should be broken down into monthly amounts.
- Some post-secondary institutions provide disability-related, independent living curricula. Examples
 of these programs include Bethel's BUILD Program, Minnesota Independence College and
 Community (MICC), Beyond Limits, Central Lakes College Occupational Skills Program, Ridgewater
 College Occupational Skills Program and Franklin Center. Tuition, room and board, and meals are
 not allowed on CDCS. While the full cost of tuition is not allowed, some components of these
 programs may be allowed if disability related. Itemized statements of support and curriculum
 should be included in the DHS-5788A-CSP.
- Many of these programs allow for grants and VRS/DEED support. CDCS funds can be used only after subtracting other resources from the program.

Training for Members and/or Paid/Unpaid Caregivers

Training and education for paid/unpaid caregivers: Services that pay for training and education of caregivers to increase their ability to care for you.

Training and education for you: Services that pay for training and education to increase your ability to manage CDCS services.

- Training does not include items or goods
 - Educational books, DVDs, magazines/periodicals related to your disability/condition are <u>not</u> allowed
- Registration fees for conferences, classes and workshops are allowable. Classes for college credit are not allowed. Classes taken at a college or university are allowed if taken as an audited class.
- Staff time for attending workshops is allowed
- Materials being provided by the training are allowed
- Expenses for travel, lodging or meals related to training are <u>not allowed</u>
- The name of the training, description and cost for each training is required in the DHS-5788A CSP, including training at family camps
- Training outside of MN is only allowed in bordering states of WI, IA, SD, and ND
- On-line based training is allowed
- Classes or college internships are allowable if not for college credit or working towards a degree. All activities must be related to your disability/condition.
- Travel, lodging or meal expenses related to the training are not allowed
 - o Support Staff wages to attend training are not allowed

Individual-Directed Goods and Services

A CDCS service category that includes services, equipment or supplies that address an assessed need and are not otherwise provided through a waiver/Alternative Care (AC) or the Medical Assistance (MA) state plan.

The services selected must meet all of the following requirements:

- Necessary to meet a need identified in your assessment
- Related to your disability and/or condition
- For your direct benefit
- Included in your CDCS community support plan (CSP)
- Decrease the need for other MA services
- Promote inclusion in the community
- Increase your safety in your home

Nutrition

Enteral/Nutritional Products

Nutritional products may be covered with the UCare health plan benefit. Consider eligibility for UCare supplemental benefits first.

These products are only allowed if all the following are true:

- Not covered by Medical Assistance (MA) or other insurance
- The product addresses a documented chronic care need and is not reimbursable through other payment options
- The product is necessary to meet your nutritional needs and maintain your strength to live in the community
- The order from the physician/physician assistant includes why you cannot obtain your caloric intake without the product
- Your needs and goals related to the product are documented in your CDCS CSP

Home Delivered Meals

Provided to you when you are not able to prepare your own meals and for whom there is no other person available to do so OR when a home-delivered meal is more cost-effective than staff preparation of a nutritious meal.

- Examples: Meals on Wheels, Mom's Meals, Home Style Direct, Optage, Cap Agency
- Maximum limit of one meal per day

Specialized Diets

Special diets are allowed when prescribed by a primary care provider and denied by insurance or exceeding what insurance will cover. CDCS Alternative or Specialized Therapy/Treatment form must be completed. Monthly allowable amounts are based on the Minnesota Supplemental Assistance (MSA) percentages of the current Official USDA Liberal Food Plan (LFP). No other diets or food items beyond this list are allowed.

The following is the MN Department of Human Services list of allowable special diets:

- Anti-dumping 15% of LFP
- Controlled protein diet (40-60 grams AND requires special products) 100% LFP
- Controlled protein diet (<than 40 grams AND requires special products) 125% LFP
- Gluten-free diet 25% LFP, does not include casein-free diet. No fruits and vegetables are allowed unless MHCP prescribes organic fruits and vegetables to be necessary.
- High protein diet (minimum 80 grams/day) = 25% LFP
- High residue diet 20% LFP
- Hypoglycemic diet 15% LFP
- Ketogenic diet 25% LFP

- Lactose-free diet 25% LFP (dairy-free or casein-free diets are not allowed)
- Low cholesterol diet 25% LFP
- NOTE: diets are not listed/covered or allowed to include non-dairy, non-soy and non-casein-free diets
- Refer to current Official USDA Food Plans and average monthly food cost for monthly maximum based on the percentages above
- You with only special diet items must be submitted to the FMS for reimbursement

When requesting payment for more than one diet, use the following guidelines to determine payment:

- If the recommended diets overlap one another with respect to their dietary components, go with the more costly diet
- If there is no overlap in the recommended dietary components of the prescribed diets, allow the total for both or all of the prescribed diets

For information about specialized diets, refer to CDCS Manual - Guidelines for special diets (unbundled).

Thickening Agent – Food/Liquid

Products such as "Thick It" are allowable after insurance has been pursued and denied. A doctor's signed statement of need is required.

Support and Equipment

Covered items include supplies and equipment not available under Medical Assistance, including supplies, devices, or controls that increase independence or community integration.

Items that are adapted or modified need a detailed explanation of how they meet the assessed needs and must be the least restrictive method to meet an assessed need. The waiver cannot pay for items that restrain or restrict a person's rights.

Adapted/Specialized Equipment

This refers to specialized adapted equipment not covered by insurance and supported in the DHS-5788A CSP with sufficient documentation of need and related to the disability/condition.

- Examples include eating utensils, a stroller, a feeding chair, positioning equipment, a mat, wedges, a stander, a portable ramp, adaptations to a computer, adaptations in order to participate in an activity, etc.)
- Included may be materials needed to adapt/create communication or skills acquisition
- Bike Adaptations/Adapted Bike/Stroller
- Adapted bikes may require an assessment by Occupational/Physical Therapy
- Modifications to typical bikes, such as wider tires or attachments, are allowed, but the cost of the bike is a personal expense
- Mobility Devices should be adaptive in nature or clearly explained in the plan how the device is
 adapted specifically to you based on their disability/condition. Examples include adaptive strollers,
 hand cycles, mobile devices, modified canes and scooters (not motorcycles). Your care coordinator
 may request denial from insurance and/or a letter from the therapist.

Bed Adaptations/Adapted Bed

- Must have insurance denial to pursue an adaptive bed
- Waiver funds can be used to modify an item to make it functional for you due to their disability. (i.e., for safety, adding mesh bed rails with no bars)
- If approvable, the item will be the most cost-effective option

ENCLOSED BEDS: May be covered through Medical Assistance when:

Considered medically necessary

• **And** the least costly alternative

**The DHS-5788A CSP does not allow an enclosed bed unless Medical Assistance approves it.

Bedding Replacement

Replacement of bedding linens due to incontinence, excessive wear and tear, or excess bodily secretions related to your disability/condition is allowable.

Must be above and beyond what is typical for replacement

Clothing- Adaptive

- Clothing purchased that is altered/designed to meet disability-related needs
- Covered when the cost exceeds typical member responsibility
- Itemization of purchases is required
- Alterations due to the disability are allowable
- Examples of items **NOT** allowed could include tag-less clothing, replacement clothing after weight gain/loss, non-specialized footwear
- Specialized footwear insurance denial documented in DHS-5788A CSP and must be related to your disability. Examples include diabetic shoes, therapeutic orthopedic shoes, inserts, AFOs, seamless socks, etc.
- Links to items should be included with the plan

Clothing Replacement

Replacement of clothing due to incontinence, excessive wear and tear, or excess bodily secretions related to your disability/condition is allowable.

- Must be above and beyond what is typical member responsibility
- Links to items should be included with the plan

Durable Medical Equipment or Supplies

These items are allowed if not otherwise covered by insurance:

- Examples include safety helmets for seizures, hearing aids, medication dispensing machine, and incontinence supplies/diapers (age 4+)
- The care coordinator may request insurance denial

Eyeglasses

It must be documented in DHS-5788A CSP that insurance will not pay for more durable frames or an extra pair (e.g., titanium frames).

- Only pay for lenses if current lenses do not fit in the more durable frames
- Replacement pair of glasses is allowed with insurance denial and support of the need for another pair in DHS-5788A CSP
- "Transition lenses" are only allowed if related to a specific medical condition (e.g., corneal transplant) and with a recommendation from an MHCP provider
- Additional pairs are not approvable when for convenience. Must have disability-related needs.

Incontinence Products

Medical Assistance (MA) benefits for diapers, briefs, and incontinence products must be used first. Additional products exceeding the MA limit or typical use may be allowed with documented need in the MNCHOICES assessment and justification in the DHS-5788A-CSP.

Housecleaning services and outdoor maintenance tasks

CDCS funds can pay for housecleaning or outdoor maintenance services (e.g., snow removal, lawn mowing) if the following are true:

- The supports are necessary to maintain a clean, sanitary and safe home environment
- The person cannot perform these tasks due to a functional limitation
- You are in the state when receiving these services

Home care nursing services performed by independent contractors

CDCS funds can pay for a licensed nurse who is an independent contractor. The person must include these nursing services in their CDCS CSP under the individual-directed services category and include the costs in their CDCS budget. For specific instructions, refer to DHS – CDCS and home care nursing frequently asked questions.

Laundry

Costs for extra laundry needs above and beyond typical loads due to incontinence or bodily fluids are allowable above and beyond typical household laundry costs.

- Determine additional loads needed in the DHS-5788A CSP based on your needs
- Washers and Dryers are NOT an allowable expense
- Laundry detergent purchases are Not allowable

Non-Specialized Equipment

You may purchase item(s) that will directly benefit you, result in improved adaptive behavior, assist in your development and maintenance of relationships, developmental purposes or other reasons that are *due to your disability/condition*.

- A skill-building program using this item(s) must be clearly detailed in the DHS-5788A CSP, and the item must be clearly identified as "non-specialized equipment"
- Examples in this category include sensory items, sand table, trampoline, white noise machine, noise-canceling headphones, blackout curtains, educational software or play items (non-age appropriate)
- Supporting documentation is required for care coordination review and approval
- Summarize the category of items on lines and define items in the goal area of the plan. (i.e., Sensory Items online, chewies, lights, etc., in the goal area, along with links)

Personal Care Supplies

Supplies (such as incontinence items, wipes, and gloves) that are above and beyond typical personal care supplies are allowable as described in your DHS-5788A CSP. If insurance pays for some of these items, the covered amount needs to be exhausted before CDCS funds can be used.

• Summarize the category of items on lines and define items in the goal area of the plan (i.e., Personal care supplies, wipes, chucks, etc., in the goal area along with links)

Positive Behavioral Reinforcers

These are allowed if there when you have a structured behavior plan in place.

- The structured Behavior Plan should be written in consultation with a professional (e.g., therapist, skills worker, behavior analyst) and must be included in the DHS-5788A-CSP for care coordination review and approval
- Only specific items listed in the approved behavior plan will be reimbursed by an FMS. Your behavior
 plan must include target behaviors to be addressed, a structured reinforcement schedule, and a list
 of effective reinforcers.
- **Not Allowed:** Personal items unrelated costs to disability, tickets and related costs to attend sporting or other recreational events, meals, cash gift cards, high-speed internet, or video games/consoles
- Progress must be reported annually in the DHS-5788A CSP
- Skill Acquisition Equipment and Supplies Materials that look very similar to household responsibility (such as toys, etc.) or recreational activities (videos, books) must be related to a skill-building program that is described in detail (targeted skills, plan for teaching skills, and description of method of teaching targeted skills in the DHS-5788A-CSP)

• Program-related expenses (such as supplies for Picture Exchange Communication System, schedule boards, behavioral/charts, lamination sheets, etc.) must be for the direct benefit of you

Safety Equipment

- Items approved must be the most cost-effective alternative that reasonably meets your documented need
- Examples include helmets for seizures, specialty goggles, chair lifts, lock boxes, or shatterproof glass for windows

Sensory Equipment

Your care coordinator may require a recommendation by an OT or other qualified professional for an identified sensory processing need.

- Examples include weighted blanket/vest, sensory sac, chew items, frog swing
- MA will pay for weighted blankets if OT recommends if needed for "medical necessity" and proof of evidenced practice"
- Must be listed individually in the DHS-5788A-CSP with specific goals
- If needed, CDCS funds may be used to pay for a sensory evaluation
- Summarize the category of items on lines and define items in the goal area of the plan. (i.e., Sensory Items online, chewies, lights, etc., in the goal area, along with links)

Sunlamp/SAD Light

Only allowed if used as "therapy" to treat a disability or identified mental health condition (e.g., depression). Medical Assistance denial is required.

- SAD light for seasonal affect disorder
- Must complete the Specialized Treatment Form signed by MHCP provider
- Review if you are eligible for the UCare Stress and Anxiety MSHO benefit Kit first

Wheelchair

Wheelchairs are allowable if not covered by insurance and when needed, as described in your DHS-5788A CSP. For example, you may need a manual, portable additional wheelchair in certain situations.

Supplies and equipment

CDCS funds can pay for devices (including assistive technology; refer to note below), controls, medical appliances or supplies that allow the person to do one of the following:

- Perform activities of daily livings (ADLs)
- Perform instrumental activities of daily living (IADLs)
- Communicate with others
- Perceive, control communicate or interact with their environment
- Elderly Waiver (EW): Assistive technology assessments are paid through your CDCS budget

Covered supplies and equipment could include, but are not limited to:

- Supplies and equipment not available under the MA state plan, including items that exceed the covered MA state plan service limits. This includes durable and non-durable medical supplies and equipment necessary to meet functional limitations.
- Add-ons to otherwise approved MA state plan items determined necessary to meet the needs identified in the person's CDCS CSP
- Standalone equipment (e.g., shower chair, portable/travel ramp for use in the community) that is not part of a home or vehicle modification project
- Electronic tablets, both as part of a system of environmental controls and as an augmentative communication device
- Equipment repair and maintenance, unless covered by the manufacturer's warranty

- Items necessary for life support and supplies necessary for the proper functioning of the life support items
- Pre-moistened cleansing wipes to aid in continence care related to the person's disability and/or health condition
- Items and expenses necessary and reasonable for the person to transition from an eligible setting to their own home
- Used equipment; refer to the next section

Used Equipment

Used items may be considered if not being sold by a second family member. In addition, your care coordinator may authorize funding for used equipment when one of the following professionals has evaluated the equipment:

- Specialized equipment and supplies provider
- Occupational therapist who specializes in selling, installing or assessing equipment
- Physical therapist who specializes in selling, installing or assessing equipment
- The professional evaluating the equipment must ensure:
 - The used equipment meets the person's assessed needs
 - o The used equipment has been determined to be in good, working order
 - o Fair market value is established for the equipment
 - o The used equipment is cost-effective compared to purchasing new equipment

Applications, Books, Subscriptions & Software

The cost of application, books, subscriptions, and software must be for skills acquisition based on assessed needs that are documented in the CSP.

- May include educational software, apps for behavior, time management, etc.
- Educational software/apps must be non-age appropriate to be considered

Computers & Tablets

Tablets are intended to assist you with developing life skills and gaining independence. Occupational Therapist or similar professional recommendation is required.

- Suggested maximum amount: limit to one device that is most cost-effective for need, and up to
 - o Computers: including typical accessories (e.g., cases)
 - Tablets
 - o Include justification if requesting both items
- A protective case is REQUIRED for all tablets. However, under exceptional circumstances (such as a
 history of destructive behavior), service plans and/or repair will be allowed if they are cost-effective
 and necessary to keep the device functional. The case can be repaired or replaced once every two
 vears.
- Replacement due to the device being stolen may require further documentation
- In the event of theft, the recipient must file a police report for a replacement to be considered

Allowable Uses:

• iPad/tablets funded through CDCS MUST have other uses beyond communication (e.g., emotional regulation, behavioral, scheduling, etc.)

Unallowable Uses:

- CDCS does NOT pay for iPads/tablets to enhance educational experiences or self-directed purposes
- iPads/tablets requested solely for employment-related activities are not typically allowed. More costeffective options include a library, MN Workforce Centers

Transportation

The waiver is not intended to pay for all transportation costs, as transportation is a typical expense. For example, if you can access public transportation independently, you would be responsible for paying for transportation costs to visit friends. When the need for transportation service is due to your functional limitation, CDCS may cover transportation costs.

Note: If the person needs assistance while being transported, costs for directly hired workers accompanying and/or driving is covered under CDCS Manual – Unbundled service category: Personal assistance.

Driver's Education

Driver's Education Assessment (e.g., Courage Kenny) for vision testing, reaction time, memory/problem solving, strength and coordination, cognitive processing skills, prescription for adaptive driving equipment, etc.

- Driving lessons for the purpose of practicing the use of adapted equipment is allowable
- Driving lessons are allowed above and beyond what is typical and must be an approved outcome in the DHS-5788A CSP
- Agencies must be certified in this industry

Non-Medical Transportation (i.e., Cab/Uber/Lyft)

- Bus passes are allowed if you are unable to drive yourself
- Cab services are allowed if cost-effective, and there are no other transportation options

Mileage

- Staff mileage reimbursement (including parking costs) for transporting you to and from your work site, community activities, or alternative therapies related to an outcome approved in the DHS-5788A CSP
- Mileage must be documented with FMS and available for review
- Reimbursement rates to staff will be the same as the current Federal Mileage Rate

The following mileage/transportation costs are **NOT** allowed:

- Transportation costs for a spouse the spouse would be expected to provide transportation for activities in the community (e.g., transportation to a shopping center) is NOT allowed
- Mileage to and from medical appointments is not allowed (Reimbursable through MA)
- Mileage to and from caregiver training is not allowable

Environmental Modifications - Home Modifications

NOTE: When using CDCS on an Elderly Waiver, you must utilize your individual CDCS budget to cover the full scope of modifications/adaptations or equipment. Environmental accessibility adaptations under Home Modification and Vehicle Modifications may not exceed a total of <<\$21,199 per waiver year.>> For this purpose, your care coordinator calculates the waiver year on a 365-day period, which is determined by counting back from the **service agreement header end-date**. It may include previous service agreements if the 365 days crosses previous service agreements. Once you reach the service limit, additional spending must wait until the next year.

Home modifications or items provided to you to maintain your home/place of residence help you live and participate in your community and are required to support your health and safety. This CDCS service category covers home modifications and monitoring technology.

Home Modifications

Alternative Pathway

Modifications that are determined necessary for safety, such as allowing you access to the home entrance, yard, or street for transportation pickup.

• Whichever is less, concrete or asphalt

Fences

This would include enclosing a customary outdoor area that will provide adequate freedom of movement while ensuring your safety from elopement.

- The fence should not replace supervision needs
- The homeowner remains responsible for any decorative posts and/or fence tops and for upgrading to comply with neighborhood regulations/rules
- The most cost-effective material to meet your needs should be used
- Reasonable fence repairs (above and beyond normal wear and tear) may be allowable
- Installation of a fence for a rented property requires written property owner approval and must follow EAA guidelines

Flooring

This is an option for accessibility purposes. It may also be allowable in cases where bodily fluids have damaged existing flooring.

- Will only consider common areas and member's bedroom (e.g., living room, hallway, family room, bathroom)
- The change in flooring MUST resolve the issue, not just replace a damaged floor
- Carpeting is not allowed
- Refinishing cost to wood floors is NOT allowed

Home Modifications

Environmental Accessibility Adaptations (EAA) are modifications and physical adaptations (including equipment) to your home environment necessary to help you have greater independence.

A Home Modification Assessment and work scope may be required to determine/evaluate the need for appropriate modification and/or adaptations for cost-effectiveness for modifications that are complex. Two or more quotes may be requested to determine cost effectiveness unless specifically assessed by a professional for the most appropriate product and fit.

CDCS allows for the modification/adaptation of your **primary** residence if the following four principles are met:

- Are necessary for your health, welfare, and safety
- Enable you to function with greater independence
- Are of direct and specific benefit due to your disability and/or condition
- Are the most cost-effective solution

The modification must be of direct and specific benefit to you due to your disability. When an item is covered by insurance, it should be billed first to the extent of the limitations. Non-covered items may be covered under CDCS if all other criteria are met.

The CDCS budget can reimburse the purchase, installation, maintenance and repairs of environmental modifications and equipment, provided that the repairs are cost-effective compared to replacing the item(s).

Reference: CBSM - Environmental accessibility adaptations (state.mn.us) | EAA - Home and Vehicle Modification

Other Things to Consider

Adaptations to your primary residence or construction of a new primary residence may include but are not limited to:

- Safety equipment to meet life safety and fire codes, installation and maintenance of ramps, grab bars, and widening of doorways
- Modifications of bathroom (handheld shower, grab bars) and kitchens
- Widening doorways to access common areas of the home
- Installation of electric or plumbing systems to accommodate necessary medical equipment
- Lift equipment (e.g., stair guide, platform, ceiling mount lift)
- Shatterproof windows or film over windows for documented behavioral safety needs in the MnCHOICES Support Plan
- Floor coverings for allergenic, incontinence, or mobility purposes
- Modifications to meet egress requirements that are not the homeowner's responsibility and are related to assessed needs
- Alarm systems/safety equipment to meet life safety and fire codes due to disability
- Installation of monitoring or surveillance systems, including cameras, motion detectors, GPS trackers, home security systems, door and window alarms
- Providers of home modifications must have a current license or certificate, if required by
 Minnesota Statutes or administrative rules, to perform their service. The provider of
 modification services must be enrolled with the MN DHS and meet all professional standards
 and/or training requirements that may be required by Minnesota Statutes or administrative
 rules. Contractors need a license number or certificate. MN DHS enrolled provider not required.
 If there are questions from you or from a supervisor regarding the safety or use, a home
 modification Accessibility Specialist may be requested.

Ramps

Ramps are allowed with disability or condition related to need is documented in the MnCHOICES assessment or other assessment, if not covered by Medical Assistance (MA) or other insurance or benefit options.

Stair Lift Chair/Platform Lift

Medical Assistance (MA) typically pays for the mechanical portion of the chair needed for standing.

- Must get MA denial if requesting waiver to pay for the entire purchase price
- Maintenance/ Repair Only allowed for your <u>disability-related equipment</u> (e.g., lift repair, etc.)
- Requires two bids and then approved by care coordinator

Monitoring Technology

The use of equipment to oversee, monitor, and supervise someone who receives waiver/AC services can help keep people safe and support independence. The equipment used may include alarms, sensors, cameras and other devices. When using monitoring technology, you are required to complete DHS-6789B Participant Consent for Use.

Monitoring technology equipment usage and supervision <u>must meet the following four requirements</u>.

- Allow a caregiver to see, hear, or locate you
- Be the most appropriate means (and your preferred method) to address the assessed need(s) and goal(s)
- Monitor in real time
- Achieve one of the following:
 - Increase independence
 - o Address a complex medical condition or other extreme circumstance
 - o Reduce or minimize critical incidents

Monitoring technology must be for an individual, cannot be shared, and would follow you if and/or when they move. It cannot be used for the convenience of the caregiver or support staff or to monitor other support staff.

Alarm System

This includes door/window alarms and /or motion detectors to notify caregivers and support staff of elopement. Other less costly options must first be explored, and the rationale for why a sophisticated system is needed is described in the DHS-5788A CSP.

- Waiver funds can ONLY be used to install a system, NOT to fund the monthly fee
- Typically, technology for convenience is not allowable
- Exception: Home Security Systems monthly monitoring fees are allowed

Cell Phone including Service/Minutes/Emergency Assistance

- Most adult members qualify for free phones if they have limited income and can get free cell phones through the government and/or other companies. (e.g., Lifewireless.com or Assurancewireless.com)
- Care coordinators may provide you with information on free or low-cost phone resources
- Cell phones and cell phone service are considered typical household responsibilities. With a
 documented need in the MnCHOICES assessment and detailed justification included in the DHS5788A CSP, a cell phone may be allowed. The includes prepaid and monthly contract options.
 - Examples of when a cell phone may be allowed:
 - 24-hour emergency assistance, including on-call counseling and problem-solving and/or immediate response for assistance at your home due to a health or personal emergency
 - Global Positioning System (GPS) required cell phone service
 - Rideshare Transportation services requiring smartphones (such as Lyft and Uber)
 - Substitution for Support Staff Supervision to promote independence

Personal Emergency Response System (PERS)/Lifeline

• The cost of the installation, monthly leasing and service fees are allowed

Personal Safety or Emergency Response Items

The device and the monthly monitoring fee are allowable for the caregiver to locate you in the community and ensure your health and safety while there. Examples include Angel Sense, Gizmo, Jiobit, and Lifeline Pendants.

Video Monitoring System

Allowed with a disability-related need documented by your care coordinator in the MnCHOICES support plan. The DHS-6789B Member Consent for Use of Monitoring Technology form must be completed by you. Monitoring technology must be for something other than the convenience of the provider. Additionally, the following are prohibited:

- Auto-door and window locks
- Cameras located in bathrooms
- Concealed cameras

Environmental Supports

Providing a clean, sanitary, and safe home environment is a typical parental or household responsibility. When there are other capable persons living in the home, environmental supports may not be approved. A company may be hired to perform primarily deep cleaning tasks and/or outdoor chores. The care coordinator will evaluate your unique needs (including living in the family home or your own home) and household dynamics to determine what support is needed, **above and beyond what is typical**, to maintain a clean, sanitary, and safe home environment. See <u>Unallowable Expenditures</u> below.

Environmental Support Considerations:

•CDCS funds are intended to help you function with greater independence. If you are able and/or interested in learning these tasks as part of developing your IADLs, staff and caregivers should provide support and training for you to learn the necessary skills.

- If you live in a home where another family member can do these chores/household activities (such as a spouse, etc.), these services are considered typical family responsibility, and it should be expected that the family incur the costs
- Environmental supports are limited to certain indoor areas: the primary living space, including the bedroom, bathroom, kitchen, and other common areas
- •Additional consideration may be given if you have medical needs that require additional support above and beyond what is typical
- Lawn mowing or snow removal ONLY. If you live in a home where another family member (such as a spouse or able-bodied adult, etc.) is able to do these chores/household activities, then these services are considered typical family responsibility and would be expected that the family incur the costs.
- Prepayment of service plans is allowed if cost-effective. Does NOT include landscaping, leaf pickup, fertilizing
- •Adults: When you are unable to perform general house cleaning and other household activities due to functional limitations, an individual may be hired to assist with light or deep house cleaning, home management (grocery shopping, scheduling appt., laundry, household repairs, etc.) and/or assisting with activities of daily living
- •The DHS-5788A CSP must include frequency and hourly/weekly cost.

Air Conditioner/Air Purifier

These are only approved if directly related to a health condition (e.g., congestive heart failure, severe allergies, temperature regulation issues, etc.)

- Must obtain supporting documentation from your primary care provider that the item is needed as a medical necessity and is a direct benefit to you
- The most cost-effective option will be reviewed
- Installation of a central air conditioner unit NOT allowed
- Air purifier is a standalone device and must be for the direct benefit of you

Car Cleaning Services (Professional Cleaning)

Interior car cleanings due to incontinence or bodily fluids and are related to your disability/condition are allowed.

• Not allowed for normal wear and tear, such as food stains and spills

Carpet Cleaning (Professional Cleaning)

Carpet cleaning may be allowed due to incontinence or bodily fluids and is related to your disability/condition.

- Professional cleaning
- Rental of a carpet cleaner
- Not allowed for normal wear and tear
- Behavioral consideration: For food stains/spills beyond normal wear and tear, cleaning will be allowed with a prevention plan outlined in the DHS-5788A CSP and/or other flooring options pursued
- Purchase of carpet cleaner may be considered if cost-effective
- Limit two times/year. If needed more often, consider flooring adaptation

Essential Oils

You must work with a homeopathic professional (aroma therapist, chiropractor, etc.) qualified to recommend these oils, and the scope of treatment should be addressed in the DHS-5788A-CSP.

- Additional requirements:
 - o Supporting diagnosis for each oil (disability-related)
 - o Alternative therapy form

- Oils cannot duplicate each other
- o CBD/THC products are not allowed
- Related equipment and supplies to the therapy/treatment (e.g., headphones, diffusers, etc.) are allowed
- Purchasing one essential oil per need to determine which oil is benefitting the participant

Chore/Housekeeping Services

Also see "unallowable expenses". These services may be allowed when you have support needs that do not allow household members to safely complete these tasks. When chore services are allowed, consider the following:

- Rational for expenses should include why other household members are unable to complete this household responsibility
- Lawn mowing is allowable. Additional lawn care services are considered typical household responsibility and are not allowed
- Housekeeping services are allowed if provided by support staff
- Cleaning supplies are typically NOT allowed unless the assessment supports and identifies a need for special cleaning supplies

Mattress Replacement

Mattress replacement due to incontinence, excessive wear and tear, or excess bodily secretions related to the disability/condition is allowable. The frequency of replacement will be reviewed and evaluated.

- Waterproof mattress covering <u>must</u> be used along with mattress purchase when due to incontinence
- Mattresses must be no larger than full size unless there is a documented need for a larger mattress
- Mattress cost must be customary and reasonable
- Specialized mattresses or preferred mattresses require documentation of need from a primary care provider

Environmental Modifications - Vehicle Modifications

Adaptations are based on documented needs as described in the DHS-5788A CSP and are only allowable for the vehicle that is your primary means of transportation.

- The request for funds for a vehicle modification must be based on a medical or assessed need
- Examples of modifications include, but are not limited to:
 - Door handle replacements
 - Door widening
 - Roof extensions
 - Lifting devices
 - Wheelchair securing devices
 - Adapted seat devices
 - Handrails/grab bars
- Required ongoing maintenance for adapted equipment is allowed
- Waiver funds may not be used to purchase a vehicle
- Warranty only allowed if a routine preventative maintenance plan is necessary for the proper functioning of the disability-related equipment

NOTE: The entire cost for vehicle modification comes from the annual CDCS budget and may not exceed the combined total of Home and Vehicle modification of <<\$21,199 per waiver year.>> as noted above.

Financial Management Services (FMS)

FMS is a service that provides help with financial tasks, billing and employer-related responsibilities for people who self-direct their services through CDCS. It is a required service that **ALL** members must utilize.

- All FMSs utilize the Payroll (FEA) Model
- FMS fees vary by agency. Your care coordinator can provide you with a list of FMS providers to choose from
- For households with more than one member receiving CDCS, a family work schedule will be required and must use the same FMS

NOTE: Talk with your care coordinator if you are interested in changing FMS providers. The change must occur at the beginning or end of a quarter during the waiver span.

Examples of expenses could include:

- Fees charged by Financial Management Service (FMS)
- Employer-related fees and taxes (FICA, FUTA, SUTA, Workers' Compensation, unemployment)
- CDCS Support Planning services
- Costs for Worker Recruitment
- Contact FMS for any changes to PTO or wages

Record Keeping Costs

This could include postage, copying, print cartridges, and supplies, which are allowed with a disability or condition-related need documented in the DHS-5788A-CSP.

Support Planning Services

A certified support planner provides CDCS support planning services to help you develop your CSP and comply with established CDCS policy, self-direction principles and federally approved waiver plans. Optional services are available to help you develop and implement your CDCS community support plan (CSP). If you choose to receive support planning services, the cost is included in your budget.

CDCS support planning services include tasks outlined in the written work agreement established between the person and the support planner. Tasks could include, but are not limited to:

- Provide information about CDCS and provider options
- Apply person-centered thinking and planning principles to facilitate the development of a personcentered CSP
- Develop a quality CSP that includes all required components and information required to authorize CDCS services
- Ensure the CSP is developed based on assessed needs identified in the person's assessment
- Submit the CSP to the lead agency for approval
- Implement, monitor and evaluate the approved CSP and budget on an ongoing basis
- Modify the CSP as needed, including revisions and addendums
- Help and teach the person to recruit, screen, hire, train, schedule and monitor workers
- Provide information about community resources related to the CSP

MA Home Care Services: CFSS, Home Care or Nursing Services

This category includes licensed services provided by a Home Care Agency, including Personal Care Attendant (CFSS), Skilled Nursing, Home Health Aide, and Private Duty Nursing.

The service must be listed separately and billed directly to UCare by the home care agency

These services are NOT billed through the FMS

Home Health Aide (HHA)

State-plan home care services are provided by a licensed, certified agency.

- State set rate used and deducted from CDCS budget
- Extended HHA comes directly out of the CDCS budget and is billed through FMS

Community First Services and Supports (CFSS)

If a person chooses to use a traditional waiver/AC service or a PCA to meet their personal assistance needs, the provider, whether hired as an individual or through an agency, must meet all the service-specific provider requirements qualifications described in the DHS-5788A CSP.

- State eligibility criteria and service rates apply. This includes CFSS and extended CFSS
- The number of CFSS units and rates must be recorded separately in the MA Home Care section of the DHS-5788A CSP
- CFSS assessment renewed annually via completion of MnCHOICES Assessment

Extended CFSS Hours (through a licensed agency)

Licensed CFSS hours in excess of the CFSS assessed hours must be listed in the plan under this section and billed through the FMS. The initial approved CFSS hours are listed in the MA Homecare Section and listed separately on the service agreement.

Extended CFSS comes directly out of the CDCS budget and is billed through FMS

Home Care Nursing/Private Duty Nursing (PDN)/ Skilled Nurse Visits (SNV)

State Plan home care services provided by a licensed, certified agency:

- State set rate used and deducted from CDCS budget
- Extended Home Care Nursing/SNV comes directly out of the CDCS budget and is billed through FMS

Unallowable Expenditures

Any item/services expended without prior approval will result in a Notice of Technical Assistance to you and may require a face-to-face meeting with your care coordinator to create a correction plan so that no further violations occur. Your FMS shall also be notified and receive a copy of this Notice of Technical Assistance (see specific section).

A good or service is an unallowable waiver expenditure if it:

- Duplicates other goods or services in the DHS-5788A CSP
- Is available through other funding sources
- Is not the least costly and most effective way to meet your needs
- Is for comfort or convenience
- Is recreational or diversionary in nature
- Is provided before the DHS-5788A CSP development
- Substitute natural supports that apparently meet your needs

Items listed below fall into the unallowable waiver expenditure categories:

Adaptations that Add Any Square Footage

- Constructing or finishing a roughed-in room in the home or typical home repairs/improvements are NOT waiver allowable
- For EW the square footage can be increased when the increase is necessary to build or modify a wheelchair-accessible bathroom
- A checklist needs to be followed, and approval must be given by DHS. See DHS Environmental Modification and Equipment Guidelines

Animals

• Includes service animals and related costs and pets

Appliances

"Major "appliances such as stoves, dishwashers, refrigerators, water heaters, etc., are NOT allowed under EW unless it is adapted to meet a need. The covered amount would be the cost of the adaptation. The full cost of the appliance would not be covered.

• Smaller appliances are allowed if they meet criteria or are related to disability/condition and increase independence (e.g., modified can opener, blender for pureeing food, etc.)

Attorney/Advocate Fees

• Includes any others who do not provide direct services authorized in the service plan

Burial/Cremation Services

Not allowed

Cable or Paid Television

• Is NOT allowable (e.g., Direct TV, Netflix, Comcast, etc.)

Cameras/Video Monitors in Bathrooms

Not allowed

Carpeting

Not allowed

Central Air Conditioner

• Considered a general utility and NOT cost-effective

Clothing

• Apparel/clothing for everyday use is the member's responsibility. Includes pants, shirts, shoes etc.

Compounds

- A prescription prepared in accordance with Minnesota Rules 6800.3100. See E. extemporaneous
 compounding on an individual basis. In other words, compounded medications are not commercially
 available, so the pharmacist must prepare the product individually. This could be due to a particular
 combination of ingredients, strength requested (such as for use in a child), or dose form requested (such
 as not available as a suppository)
- Other examples include magic mouthwash and specialized diaper rash cream/ointment
- Check if available through insurance

Computer for Caregiver Training and Self-Direction Service Only

Not allowed

Constructing a Garage or Adding to an Existing Garage

Not allowed

Deck

• Adding a deck to a home is not allowed; however, making safety modifications to an existing deck would be considered (e.g., hand railings, zero thresholds to get onto the deck)

Dental Services or Fees (including orthodontia)

Not allowed

Dietary Supplements

- Are NOT allowed, even with a prescription
- Dietary supplements, like vitamins or CBD/THC products, are considered over-the-counter medications
- MA may cover some dietary supplements

<u>Diversionary or Recreational Services/Items/Support</u>

- Are NOT allowed
- Examples Include video gaming systems, Apple Watches, and iPods to listen to music

Driveways

• Homeowner's expense

Educational Costs

• Post-secondary school tuition for a degree is NOT allowable

Equipment and/or Supplies Related to Managing CDCS

Not allowed

Experimental Treatments and Therapy (including supplies) - Minnesota Rules, 9525.3015, sub.16)

• Experimental treatment is defined as "drugs, therapies, or treatments that are unproven, have been confined largely to laboratory use, or have progressed to limited human application and trials, and lack wide recognition from the scientific community as a proven and effective measure of treatment."

• A Physician or Nurse Practitioner (APRN) makes this determination using the Alternative Therapy form and lets the MD answer whether or not it is experimental or alternative (e.g., a Zyto scanner—considered a medical/diagnostic device not proven to work).

Food

Only allowed if prescribed as a "Special Diet" item

Fundraisers

Not allowed

Furniture

- The waiver does not pay for basic furniture (e.g., bed, couch, table, dresser, basic and office furniture etc.)
- The waiver does not pay for property damage to these items
- See Environmental Modifications and Provisions for adaptable/modified options

<u>Generator</u>

• Unless using life-sustaining equipment and only to be used for that specific equipment

Gift Cards (e.g., as reinforcers)

- Visa gift cards, restaurant and miscellaneous gift cards are not allowable
- iTunes cards are not allowable

Health Savings Account Deductions

Not allowed

Home Repairs/Remodel

- Typical upkeep and repairs of the home and property are the homeowner's responsibility, even if damage was done by you as a result of your disability
- However, see the Environmental Mods section for home modification options
- CDCS funds may be considered if the damage is above and beyond normal wear and tear but still meets specific needs based on disability/condition
- Behavioral services and supports should be utilized to eliminate/reduce behavior and to determine the most effective environmental modification

Hot Tub/Pools/Related Expenses

Not allowed

Household Items Broken Due to Property Damage

Homeowners are expected to take protective/preventative measures to protect property when a
member is prone to property damage behaviors. Recreational items such as expensive large TVs, china,
etc. will NOT be replaced.

Internet Access

Discontinued 2/1/25

Items that Seclude, Restrain, or Inhibit an Individual from their Property or Belongings

- Talk to your care coordinator about more proactive approaches
- The care coordinator will review any locks, helmets, and seatbelt restraints for appropriateness

Laundry Appliances

- Examples: Washer and Dryer
- Allow extra supplies and laundromat fees

Light Housekeeping:

• Items or support normally provided by the person, family or spouse. Examples include daily or routine sweeping, mopping, vacuuming, dusting, wiping counters /appliances, and picking up clutter and/or trash are considered typical member responsibilities. Cleaning supplies are not allowed. See Environmental Supports above.

Legal Fees

• Any legal action or advocacy expenses, including memberships, are not allowable. See "Wills & Trust" Medical Co-Pay

Any service or fees, including premiums, deductibles and spenddowns for any health insurance or any
other medical fees, are not covered by insurance. Including MA, PMAP (Prepaid Medical Assistance), and
private insurance are not allowable.

Medical Costs (Including Transportation)

Not allowed

Medical Mileage

• Requests are made through MNET with at least three business days' notice. The phone number for MNET is 1-866-467-1724

Medication Prescriptions

Not allowed

<u>Memberships</u>

- Examples Include Zoo, Science Museum, etc.
- Exception: Fitness center for adults if cost-effective and not available as a supplemental benefit

Mileage Out of State for Recreational and Leisure Purposes

Not allowed

Mileage Reimbursement to Spouses

Not allowed

Monitoring Fees for Security Systems (ongoing) - installation ONLY allowed

Not allowed

Movies/Videos

• Excluding DVDs for training purposes

Over-The-Counter Medication

- Even when prescribed by an enrolled MHCP physician
- Defined as a drug that can be purchased without a prescription, such as Prilosec OTC
- Vitamins and dietary supplements are considered an over-the-counter medication

Overtime

NOT allowed UNLESS prior approved by care coordinator or holiday approved by SEIU

Personal Care Supplies that are not Disability Related

• Examples include toothpaste, soap, shampoo, menstrual supplies, deodorant, etc.

Post-Secondary Tuition

Classes and staffing allowed at post-secondary locations if directly related to outcomes in the DHS-5788A
 CSP related to the disability/condition, and classes do not count towards the degree

Reimbursement to self

- To develop or administer the support plan
- To hire, train or manage workers

Recreational/Leisure Activities

• Examples include sporting events, community events/activities, games, toys, video game consoles, movies, books, etc.

Room and Board

• The waiver does not pay for room and board, housing or rental space in any setting (e.g., house, group home, or apartment)

Seat Belt Restraints

• Items that retrain the person or restrict their rights

Services Provided Outside of Minnesota

- Temporary travel is allowed outside of Minnesota for a maximum of 60 days per calendar year with the exception of emergencies.
 - o In the case of emergencies, your care coordinator must be informed as soon as possible and before the 60th day. Your care coordinator will determine whether the situation constitutes an emergency and whether to authorize additional services.
- An Exception to this is direct care staff traveling with family and providing similar services
- NO services can be provided when you are out of the country, including direct care
- staff.
- If out of the country or state for more than 30 days inform your county financial worker as this may affect eligibility for certain programs

<u>Socialization</u>

 Not allowed. If skill building occurs, this may be allowable if the outcome is in the approved DHS-5788A CSP

Solutions

- Defined as a dose form of a prescription or over-the-counter medication. Solutions are either available commercially or compounded individually by the pharmacist
- Examples of solutions are irrigating solutions, wound care solutions, solutions made from tablets or capsules if you cannot swallow a tablet or capsule etc.

Staffing Outside of the Country

Not allowed

Staff Program Expenses

• See: "Mileage Reimbursement to Support Staff" under Individual Goods and Services (e.g., Movie ticket)

Tickets

And related costs to attend sporting or other recreational events

<u>Training for Caregiver - Related Expenses</u>

• Lodging, meals, travel and parking related to conferences, classes and workshops are not allowed

Transportation

- No mileage can be reimbursed for spouses
- Vehicles are not paid/leased for by any funding source. No medical mileage under CDCS
- If you are traveling for a medical appointment with a Minnesota MA enrolled physician who is out of state, a request for travel reimbursement should be made through MNET

Utilities to Maintain a Household

Not allowed

Utilities to Operate Equipment or Supplies

Not allowed

Vacation Expenses

Vacations are not allowed, including airfare, lodging, meals, and transportation

Vehicles

Not allowed

Vehicle Maintenance

- Does not include annual maintenance to adapted equipment/modifications that are related to the disability
- Typical vehicle maintenance, i.e., oil changes

Vendor Travel Time and/or Mileage

Not allowed

Vitamins/Supplements

• Cannot be funded even if prescribed by a physician or part of a specialized diet

Warranty

• Only allowed if a routine preventative maintenance plan is necessary for the proper functioning of the disability-related equipment

Wills and Trusts

• Cannot be paid for by any government funding source, including financial planning, savings account, investments and other financial vehicles, including supplemental trusts

Toll free 1-800-203-7225, TTY 1-800-688-2534

Attention. If you need free help interpreting this document, call the above number.

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ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

သတိ။ ဤစာရက်စာတမ်းအားအခမဲ့ဘာသာပြန်ပေးခြင်း အကူအညီလိုအပ်ပါက၊ အထက်ပါဖုန်းနံပါတ်ကိုခေါ် ဆိုပါ။

កំណត់សំគាល់ ។ បើអ្នកត្រូវការជំនួយក្នុងការបកប្រែឯកសារនេះដោយឥតគិតថ្លៃ សូមហៅទូរសព្ទតាមលេខខាងលើ ។ '

請注意,如果您需要免費協助傳譯這份文件,請撥打上面的電話號碼。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, veuillez appeler au numéro ci-dessus.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

ပဉ်သူဉ်ပဉ်သးဘဉ်တက္၊ ဖဲနမ္၊်လိဉ်ဘဉ်တၢမၤစၢၤကလီလၢတၢကကျိးထံဝဲ¢ဉ်လံဉ် တီလံဉ်မီတခါအံၤနူဉ်,ကိးဘဉ် လီတဲစိနီါဂ်ၤလာထးအံၤနူဉ်တက္၊်

알려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 위의 전화번호로 연락하십시오.

ໂປຣດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ຟຣີ, ຈົ່ງ ໂທຣໄປທີ່ໝາຍເລກຂ້າງເທີງນີ້.

Hubachiisa. Dokumentiin kun tola akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bilbili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda (afcelinta) qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

Civil Rights Notice

Discrimination is against the law. UCare does not discriminate on the basis of any of the following:

- race
- color
- national origin
- creed
- religion
- sexual orientation
- public assistance status

- age
- disability (including physical or mental impairment)
- sex (including sex stereotypes and gender identity)
- marital status

- political beliefs
- medical condition
- health status
- receipt of health care services
- claims experience
- medical history
- genetic information

You have the right to file a discrimination complaint if you believe you were treated in a discriminatory way by UCare. You can file a complaint and ask for help filing a complaint in person or by mail, phone, fax, or email at:

UCare

Attn: Appeals and Grievances

PO Box 52

Minneapolis, MN 55440-0052 Toll Free: 1-800-203-7225 TTY: 1-800-688-2534

Fax: 612-884-2021 Email: cag@ucare.org

Auxiliary Aids and Services: UCare provides auxiliary aids and services, like qualified interpreters or information in accessible formats, free of charge and in a timely manner to ensure an equal opportunity to participate in our health care programs. **Contact** UCare at 612-676-3200 (voice) or 1-800-203-7225 (voice), 612-676-6810 (TTY), or 1-800-688-2534 (TTY).

Language Assistance Services: UCare provides translated documents and spoken language interpreting, free of charge and in a timely manner, when language assistance services are necessary to ensure limited English speakers have meaningful access to our information and services. Contact UCare at 612-676-3200 (voice) or 1-800-203-7225 (voice), 612-676-6810 (TTY), or 1-800-688-2534 (TTY).

Civil Rights Complaints

You have the right to file a discrimination complaint if you believe you were treated in a discriminatory way by UCare. You may also contact any of the following agencies directly to file a discrimination complaint.

U.S. Department of Health and Human Services Office for Civil Rights (OCR)

You have the right to file a complaint with the OCR, a federal agency, if you believe you have been discriminated against because of any of the following:

race

age

religion (in some cases)

color

disability

national origin

sex

Contact the OCR directly to file a complaint:

Office for Civil Rights

U.S. Department of Health and Human Services

Midwest Region

233 N. Michigan Avenue, Suite 240

Chicago, IL 60601

Customer Response Center: Toll-free: 800-368-1019

TDD Toll-free: 800-537-7697 Email: ocrmail@hhs.gov

Minnesota Department of Human Rights (MDHR)

In Minnesota, you have the right to file a complaint with the MDHR if you have been discriminated against because of any of the following:

race

creed

public assistance

color

sex

status

national origin

sexual orientation

disability

religion

marital status

Contact the MDHR directly to file a complaint:

Minnesota Department of Human Rights 540 Fairview Avenue North, Suite 201

St. Paul, MN 55104

651-539-1100 (voice)

800-657-3704 (toll-free)

711 or 800-627-3529 (MN Relay)

651-296-9042 (fax)

Info.MDHR@state.mn.us (email)

Minnesota Department of Human Services (DHS)

You have the right to file a complaint with DHS if you believe you have been discriminated against in our health care programs because of any of the following:

- race
- color
- national origin
- religion (in some cases)
- age
- disability (including physical or mental impairment)
- sex (including sex stereotypes and gender identity)

Complaints must be in writing and filed within 180 days of the date you discovered the alleged discrimination. The complaint must contain your name and address and describe the discrimination you are complaining about. We will review it and notify you in writing about whether we have authority to investigate. If we do, we will investigate the complaint.

DHS will notify you in writing of the investigation's outcome. You have the right to appeal if you disagree with the decision. To appeal, you must send a written request to have DHS review the investigation outcome. Be brief and state why you disagree with the decision. Include additional information you think is important.

If you file a complaint in this way, the people who work for the agency named in the complaint cannot retaliate against you. This means they cannot punish you in any way for filing a complaint. Filing a complaint in this way does not stop you from seeking out other legal or administrative actions.

Contact **DHS** directly to file a discrimination complaint:

Civil Rights Coordinator
Minnesota Department of Human Services
Equal Opportunity and Access Division
P.O. Box 64997
St. Paul, MN 55164-0997
651-431-3040 (voice) or use your preferred relay service