# **Provider Bulletin**

## **News and Information**



Dec. 12, 2025

# UCare to discontinue Medicare Supplement plans beginning in 2026

UCare will no longer offer Medicare Supplement (Medigap) plans after Dec. 31, 2025. Coverage for all current UCare Medicare members on Medicare Supplement plans will end on that date. These members will need to choose a new plan for 2026.

#### What this means for members

UCare will send letters to impacted members explaining:

- Their current UCare Medicare Supplement plan will end Dec. 31, 2025.
- Their options for 2026.
- What happens if they do not select a new plan.

Members who do nothing will remain on Original Medicare (Parts A and B) and keep any standalone Part D plan they already have. They lose their supplemental benefits included in their Medicare Supplement plan; however, they still have guaranteed issue rights to select a new Medicare Supplement plan through March 4, 2026.

# Support for members

- Comparison resources:
  - Medicare.gov or call 1-800-MEDICARE (1-800-633-4227)
  - Minnesota Aging Pathways or call 1-800-333-2433
- Direct questions or concerns to UCare Customer Services at 1-800-221-6930 (7:30 am 5 pm, Monday through Friday).

### Support for providers

UCare is committed to keeping providers informed and supported during this transition. UCare is developing a <u>frequently asked questions (FAQ) webpage</u> with guidance to address questions. The FAQs will be updated as new information becomes available.

#### More information

- UCare's Provider Assistance Center: 612-676-3300 or 1-888-531-1493 (toll free), 8 am 5 pm Monday through Friday, or email: pac@ucare.org.
- UCare Medicare Supplement plan Customer Services: 1-800-221-6930 (toll free) 7:30 am 5 pm, Monday through Friday.

