

# Provider Bulletin

## News and Information



Dec. 1, 2025

### Reminder: Coding for common carrier services

UCare [updated the coding required for common carrier services](#) and retired service code T2003 effective for dates of service June 1, 2025, and later. Some non-emergency medical transportation providers continue to bill with pick-up code T2003 for common carrier (mode 3) services with dates of service after June 1, 2025.

All mode 3 transportation pick-ups with dates of service June 1, 2025, and later must be billed using pick-up code A0100. Claims submitted with code T2003 for these dates are being denied.

Additionally, UCare has observed instances of multiple initial claims submitted for the same date of service, resulting in duplicate denials. To resolve these issues, please see the following guidance:

#### Issue 1

- Provider submitted only one initial claim for a denied date of service:
  - Submit a replacement claim using the correct code A0100.

#### Issue 2

- Provider submitted multiple initial claims for the same service, all with incorrect coding:
  - First, submit a void claim for all initial claims.
  - Then, submit a new initial claim with the correct code A0100.

#### Issue 3

- Provider submitted multiple initial claims for the same service, one with incorrect coding and one with correct coding:
  - First, submit a void claim for the initial claim with incorrect coding.
  - Then, contact the Provider Assistance Center to request reprocessing of the second initial claim with correct coding.

#### Note:

- Replacement claims may also be referred to as "corrected claims."
- Void claims may also be referred to as "cancelled claims."
- For detailed instructions on how to submit void or replacement claims, refer to the *Void and replacement claims* section of the [UCare Provider Manual](#) and the [State of Minnesota Uniform Companion Guide](#).

### Need help?

For questions or assistance, contact the UCare Provider Assistance Center:

- Phone: 612-676-3300 or 1-888-531-1493 toll-free
- Email: [pac@ucare.org](mailto:pac@ucare.org)