

Provider Bulletin

News and Information



October 20, 2025

Housing Stabilization Services (HSS) program ending Oct. 31, 2025

On Aug. 1, 2025, Minnesota Department of Human Services (DHS) [announced](#) they will be terminating the Housing Stabilization Services (HSS) Program due to large-scale fraud. This provider bulletin explains what providers may experience at UCare with the termination of the program.

Authorizations

DHS announced that applications for new services have ended effective Oct. 10, 2025. However, applications submitted prior to that date will still be processed by DHS and sent to UCare. UCare expects the volume of associated new authorizations to slow during the next few weeks until DHS has processed all backlogged authorizations. Any authorizations for dates of service on or after Nov. 1, 2025, will be denied.

Providers can view authorizations and available service hours in the [Provider Portal](#). Please note that these services are subject to member eligibility. Effective Nov. 1, 2025, no UCare members will be eligible for these services, as the program will be discontinued.

Claims payment and review

UCare will continue to pay valid claims for authorized HSS services with service dates prior to Nov. 1, 2025. In addition, UCare has been modeling HSS Program utilization throughout 2025 and has identified common practices among providers including outlier behavior. UCare will continue to manage the integrity of these services and pursue investigations into providers with outlier utilization and billing behaviors as appropriate, and this work will continue throughout 2025 post-program termination.

Useful links:

[HSS Termination FAQs](#)

[HSS Documentation Requirements](#)