Provider Bulletin

News and Information



October 17, 2025

Reminder: UCare requires authorization of recuperative care that exceeds 21 days; new authorization form available

Providers must request authorization when a UCare member requires recuperative care services greater than 21 days within the calendar year. This includes any readmission to recuperative care services for the same or a new diagnosis. Claims for days 22 or beyond that have not been authorized will result in denial. The requirement applies for members in the following UCare plans: MinnesotaCare, Minnesota Senior Care Plus (MSC+), Prepaid Medical Assistance Program, UCare Connect, UCare Connect + Medicare and UCare's Minnesota Senior Health Options (MSHO).

UCare members enrolled in a State Public Program may receive recuperative care services if they are experiencing homelessness to:

- help prevent hospitalizations.
- provide medical care and support services when members are unable to recover from a physical illness when living in a shelter or are otherwise unhoused.

Providers must submit their request using either the NEW <u>UCare Recuperative Care Authorization Form</u> or the <u>Recuperative Care: Extended Stay Request (DHS-8513) Form</u> to UCare via fax at 612 884-2499 or email to <u>HCM Fax@ucare.org.</u>

- The UCare Recuperative Care Authorization Form includes all required documentation to approve services beyond 21 days and to reduce delays in authorization and claim processing.
- If using the DHS-8513 request form, providers must also include member acknowledgement, signature and date.
- All requests must include a referral for recuperative care services from an enrolled Minnesota Health
 Care Program (MHCP) hospital, clinic or provider office. The individual referring provider must be
 enrolled with MHCP.

Additional information

- For information regarding recuperative care services and provider requirements, see the <u>Recuperative</u> <u>Care chapter</u> of the Minnesota Department of Human Services' MHCP provider manual.
- For information on billing requirements, see the <u>UCare Provider Manual</u>.
- For information on enrolling in UCare's payment system, visit the Provider Website.
- For other questions, contact the UCare Provider Assistance Center 612-676-3300 or 1-888-531-1493 toll-free.

