Provider Bulletin

News and Information



Sept. 9, 2025

UCare ending 2025 Optum In-Office Assessment Program for certain Medicare Advantage plans

Effective immediately, UCare will end the 2025 Optum In-Office Assessment Program for UCare Medicare Plans and EssentiaCare. Providers who have any Optum In-Office Assessments scheduled or in progress for UCare members in these plans should discontinue this work and not present or submit any additional assessments.

Members in UCare Individual & Family Plans, UCare Individual & Family Plans with M Health Fairview, UCare's Minnesota Senior Health Options (MSHO) or UCare Connect + Medicare plans are still active in the Optum In-Office Assessment Program. Providers are encouraged to continue engaging with this UCare population.

For questions about the Optum In-Office Assessment Program, please contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 (toll free).

