

# Provider Bulletin

## News and Information



July 28, 2025

### **UCare introduces new forms submission process**

Late in the day July 21, 2025, UCare unexpectedly needed to stop using many of its electronic forms located on the [Manage Your Information](#) webpage. UCare has replaced most of these forms with an interim option until a more permanent electronic form solution can be implemented. Forms that do not have an option available yet are directing to a page saying that the form is currently unavailable. Providers should check back on those forms at a later time, as new options are being added as soon as they are available.

#### **Forms submitted through July 21, 2025**

Providers who submitted an electronic form on or before July 21 and received a confirmation number do not need to resubmit the form. A confirmation number indicates that UCare has received the form and is actively processing it.

#### **New process for submitting forms**

UCare has added new PDF forms to the [Manage Your Information](#) page. Once ready to submit a form, providers should follow the instructions provided within the form and email the completed form to UCare. Following these steps will help UCare process the forms faster.