

Provider Bulletin

News and Information



July 28, 2025

Authorization and notification requirements update: Acute Inpatient Hospitalization

On Aug. 1, 2025, UCare will require notification and concurrent review for Acute Inpatient Hospitalization. The chart below indicates these new requirements.

SERVICE	REQUIREMENT	PRODUCT
Acute Inpatient Hospitalization (Medical, Mental Health, Substance Use Disorder)	Notification required within 24 hours of admission. Concurrent review required for additional days. Discharge summary required to be sent upon discharge.	All products

Facilities enrolled with the Minnesota Encounter Alert System (EAS) may continue to provide inpatient notification of admission to UCare via this method.

Facilities not enrolled with the Minnesota EAS should provide notification of admission via the Inpatient Notification form located on UCare's Medical Services or Mental Health and Substance Use Disorder Services [Authorizations](#) pages.

Until further notice, an authorization number is not required for claims payment for Acute Inpatient Hospitalization. UCare's utilization review team will contact facilities when a concurrent review is required.

UCare's updated prior authorization and notification grids will be available by Aug. 1, 2025, on the [UCare Authorizations page](#). Contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 toll-free, Monday through Friday, 8 am – 5 pm with any questions.