

Provider Bulletin

News and Information



July 10, 2025

All UCare providers: Critical Business Reminders

UCare provides Critical Business Reminders annually to update the provider network on important business information.

View the revised [Critical Business Reminders webpage](#) for the latest updates to:

- UCare language profile and resources
- The credentialing and recredentialing processes, including practitioner rights
- The pharmacy section with links to pharmaceutical management procedures, formularies and the exception process
- The Complex Case Management Program referral process
- Utilization management (UM), how to request UM criteria and obtain access to UM staff
- Member rights and responsibilities
- Links to shared decision-making (SDM) resources
- Links to training and resources on culturally congruent care

Providers can find related topics in the [UCare Provider Manual](#). Share this information within your organization as needed.