Provider Bulletin News and Information



June 30, 2025

Requesting Community First Services and Supports (CFSS) reassessments

Beginning July 1, 2025, requests for reassessment for Personal Care Assistance (PCA) and CFSS should be sent directly to the member's assigned UCare Minnesota Senior Care Plus or Minnesota Senior Health Options care coordinator. Providers should request a reassessment 60 days prior to the expiration of a member's current Service Delivery Plan or when there is a need for an early reassessment due to a change in the member's condition.

If a UCare member is receiving services through a disability waiver (CAC, CADI, BI, DD), providers should contact the county case manager to request assessments.

By working directly with the care coordinator or case manager, it hastens the assessment request process.

To obtain UCare care coordination contact information, call the UCare Care Coordination Info Line at 612-676-6622, Monday through Friday, 8 am to 4:30 pm.

