## **Provider Bulletin**

## **News and Information**



June 12, 2025

## Authorization and notification requirements update

Effective Aug. 1, 2025, UCare will make the following changes to the prior authorization and notification grids. The chart below indicates the services that will change, the new authorization or notification requirements, and the products that will see these changes.

| Service  | New requirement             | Product                                 |
|--|-----------------------------|---|
| Acute Inpatient Hospitalization<br>(Medical, Mental Health,<br>Substance Use Disorder) | Concurrent review required  | All products                            |
| Acute Inpatient Rehab (AIR)  | Pre-admission authorization | All products                            |
| Artificial Disc  | Prior authorization         | All products                            |
| Children's Residential Treatment   | Pre-admission authorization | Individual and<br>Family Plans<br>(IFP) |
| Psychiatric Residential Treatment<br>Facilities (PRTF)                                 | Pre-admission authorization | All products                            |
| Skilled Nursing Facility   | Pre-admission authorization | All products                            |
| Swing Bed  | Pre-admission authorization | All products                            |

UCare's updated prior authorization and notification grids will be available by Aug. 1, 2025. Prior authorization grids and forms are available on the <u>UCare Authorizations page</u>. Contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 toll-free, Monday through Friday, 8 am – 5 pm with questions.

