Provider Bulletin

News and Information



June 12, 2025

Authorization and notification requirements update

Effective Aug. 1, 2025, UCare will make the following changes to the prior authorization and notification grids. The chart below indicates the services that will change, the new authorization or notification requirements, and the products that will see these changes.

Service	New requirement	Product
Acute Inpatient Hospitalization (Medical, Mental Health, Substance Use Disorder)	Concurrent review required	All products
Acute Inpatient Rehab (AIR)	Pre-admission authorization	All products
Artificial Disc	Prior authorization	All products
Children's Residential Treatment	Pre-admission authorization	Individual and Family Plans (IFP)
Psychiatric Residential Treatment Facilities (PRTF)	Pre-admission authorization	All products
Skilled Nursing Facility	Pre-admission authorization	All products
Swing Bed	Pre-admission authorization	All products

UCare's updated prior authorization and notification grids will be available by Aug. 1, 2025. Prior authorization grids and forms are available on the <u>UCare Authorizations page</u>. Contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 toll-free, Monday through Friday, 8 am – 5 pm with questions.

