

# Provider Bulletin

## News and Information



May 8, 2025

### Important reminders when billing Elderly Waiver (EW) services

When billing for EW services, providers should refer to the Home and community based services or waiver services chapter of the [UCare Provider Manual](#).

A few reminders when billing UCare for EW services:

- Each code on the claim must have a unit (number) associated with it, which is entered in box 24G of the CMS 1500 or Loop 2400, segment SV104 of the Professional (837P) claim form.
- It is important to submit the correct number of units for each service.
- Each date of service must be billed on a separate line. The only exception is for monthly codes when services have been provided for all dates in the span. If the service is billed incorrectly, it will result in a claim denial.
  - Example: T2031 (per diem or per day code) with dates of service Jan. 1, 2025 – Jan. 30, 2025. Each date of service is to be billed on a separate line. The claim will have 30 service lines with one unit of service billed per line.
    - Monthly service type examples:
      - Consumer Directed Community Supports (CDCS), Procedure Code
      - PERS Monthly Service Fee
    - Daily (per diem or per day) service type examples:
      - Chore Services
      - Customized Living
      - Customized Living, 24 Hour
      - Foster Care, Adult, Corporate
      - Foster Care, Adult, Family
      - Respite Care Services, In Home
      - Respite Care Services, Out of Home
      - Respite Certified Facility
      - Respite Hospital, 24 hours
- A week is considered Monday through Sunday when an authorization lists the number of units of service (UOS) approved per week.
- Use the information listed on your service authorization (SA) when submitting claims for reimbursement through the waiver.
  - Services that require SA cannot be billed on the same claim as services that do not require SA.

For a copy of a Service Authorization Letter (SAL), or if you have questions about authorizations, email [clsintake@ucare.org](mailto:clsintake@ucare.org) or call UCare's Quality Management and Operations Intake Team at 612-676-6705, select option two for prior authorization, then select option five for authorization of Elderly Waiver services.