

Provider Bulletin

News and Information



April 8, 2025

Authorization and notification requirements update

Effective June 1, 2025, UCare will make the following changes to the prior authorization and notification grids. The chart below indicates the services that will change, the new authorization or notification requirements, and the products that will see these changes.

Service	Requirement	Product
Neonatal Intensive Care Unit (NICU)	Notification required within 24 hours of admission. Concurrent review required for additional days. Discharge summary required to be sent upon discharge.	MinnesotaCare, Prepaid Medical Assistance Program (PMAP), Individual and Family Plans (IFP)
Substance Use Disorder (SUD) Withdrawal Management	Notification required within 24 hours of admission. Concurrent review required for additional days. Discharge summary required to be sent upon discharge.	MinnesotaCare, Minnesota Senior Care Plus (MSC+), PMAP, UCare Connect, UCare Connect + Medicare, UCare's Minnesota Senior Health Options (MSHO), IFP
Long Term Acute Care Hospital (LTACH)	Pre-admission authorization. Concurrent review required for additional days. Discharge summary required to be sent upon discharge.	All products
Basivertebral Nerve Ablation (e.g., Intracept)	Prior authorization	All products
Blepharoplasty/Blepharoptosis	Prior authorization	EssentiaCare, UCare Medicare Plans
Children's Day Treatment	Treatment exceeding 150 hours per calendar year will require authorization.	MinnesotaCare, PMAP, UCare Connect + Medicare
Children's Therapeutic Services and Supports (CTSS)	Treatment exceeding 200 cumulative hours for any combination of specified CTSS services per calendar year will require authorization.	MinnesotaCare, PMAP, UCare Connect + Medicare

Formula or Nutritional Services	Prior authorization	All products
Heart/Lung Transplant	Prior authorization for evaluation and listing	All products
Heart Transplant	Prior authorization for evaluation and listing	All products
Hematopoietic Stem Cell Transplant	Prior authorization for evaluation and listing	All products
Intestinal Transplant	Prior authorization for evaluation and listing	All products
Liver Transplant	Prior authorization for evaluation and listing	All products
Lung Transplant	Prior authorization for evaluation and listing	All products
Microprocessor Controlled Lower Limb Prosthesis	Prior authorization	All products
Non-Emergent Fixed Wing Air Ambulance	Prior authorization	All products
Orthognathic Surgery	Prior authorization	All products
Pancreas Transplantation and Pancreas Kidney Transplantation	Prior authorization for evaluation and listing	All products
Pancreatic Islet Cell Transplant	Prior authorization for evaluation and listing	All products
Partial Hospitalization	Treatment exceeding 21 calendar days following admission will require authorization.	MinnesotaCare, MSC+, PMAP, UCare Connect, UCare Connect + Medicare, MSHO, IFP
Sleep Studies-Facility Based	Prior authorization	MinnesotaCare, PMAP, IFP
Small Bowel, Small Bowel/Liver and Multivisceral Transplantation	Prior authorization for evaluation and listing	All products
Unlisted Durable Medical Equipment (DME) over \$1,500	Prior authorization	All products

UCare's updated prior authorization and notification grids will be available by June 1, 2025. Prior authorization grids and forms are available on the [UCare Authorizations page](#). Contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 toll-free, Monday through Friday, 8 am – 5 pm with questions.