

Provider Bulletin

News and Information



Jan. 9, 2025

NEW – 2025 UCare provider training series

Beginning Jan. 23, UCare will offer monthly, virtual training opportunities for participating providers, as well as separate training specifically designed for Elderly Waiver (EW) providers. These trainings give providers a better understanding of the following:

- UCare programs available for members
- UCare enrollment processes and requirements
- UCare provider portal and clearinghouse requirements
- Authorization and notification information
- General UCare claim processing overview and tips
- How to notify UCare of administrative changes
- How to access resources and assistance within UCare

Providers can register for the live training by visiting UCare’s [Training and Education](#) page. Open the “Elderly Waiver Services (+)” accordion for the EW training schedule and registration links or the “Working with UCare Provider Training (+)” accordion for the schedule and links for all other providers.