

Provider Bulletin

News and Information



July 12, 2024

All UCare Providers: Critical Business Reminders

UCare provides Critical Business Reminders annually to update our provider network on important business information.

View our updated [Critical Business Reminders webpage](#) to find the latest updates regarding:

- UCare Language Profile and Resources.
- The credentialing and recredentialing processes, including practitioner rights.
- The pharmacy section with links to pharmaceutical management procedures, formularies and the exception process.
- The Complex Case Management Program referral process.
- Utilization management (UM), how to request UM criteria and obtain access to UM staff.
- Member Rights and Responsibilities.
- Links to shared decision-making (SDM) resources.
- Links to training and resources on culturally congruent care.

Please review this important information on the [Critical Business Reminders webpage](#) and in the UCare [Provider Manual](#). Share this information within your organization as needed.