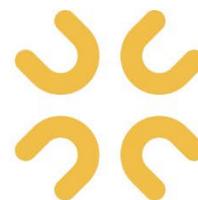


Provider Bulletin

News and Information



March 1, 2024

UCare creates online resource for Change Healthcare/Optum outage

Change Healthcare is experiencing a nationwide network interruption related to a cyber security issue that started Feb. 21, 2024. UCare is monitoring this evolving situation and has created a webpage to keep providers informed at <https://www.ucare.org/providers/policies-resources/change-healthcare-optum>. Providers are encouraged to check the webpage regularly for updates.

UCare understands the hardship and disruption this creates for our providers. We are prioritizing your concerns and working as quickly as possible to find alternatives and other solutions to assist.