

Medicare Advantage Provider Bulletin



News and Information

December 23, 2024

Aspirus Health Plan Medicare Advantage Introduces New Trading Partner for Electronic Transactions

Aspirus Health Plan is now working with Availity as its new trading partner for its electronic data interchange (EDI) services for Medicare Advantage plans. On Feb. 21, 2024, Aspirus Health Plan's previous trading partner, Change Healthcare, experienced a nationwide network interruption related to a cyber security issue. Aspirus Health Plan has now restored all EDI services, except 276/277, directly through Availity.

Providers still have their choice of clearinghouse. However, either providers or their clearinghouse must enroll with Availity for 270/271 EDI transactions with Aspirus Health Plan for Medicare Advantage plans.

Providers or their clearinghouses may contact Availity through the following:

- Availity Registration website - <https://www.availity.com/essentials-portal-registration/>
- Phone – 1.800.282.4548 (Monday – Friday, 8 am – 8 pm EST)
- Chat and e-ticketing - <https://www.availity.com/customer-support/>

For more information on electronic transactions, see the Resources for Electronic Transactions section of the [Claims & Billing](#) webpage. Aspirus Health Plan's Medicare Advantage Provider Manual will be updated with this information.

Provider Bulletin

Aspirus Health Plan has partnered with UCare, based out of Minnesota, as the administrator for our Medicare Advantage Plan.

