

# Provider Bulletin



## News and Information

Dec. 18, 2024

### **Extension of three-month personal care assistance (PCA) service agreements**

Effective immediately, members enrolled in UCare's Minnesota Senior Health Options (MSHO) and Minnesota Senior Care Plus (MSC+) who currently use PCA services will receive up to six months of PCA services while they transition to Community First Services and Supports (CFSS), as referenced in the [Nov. 26, 2024, DHS announcement](#)\*.

UCare has automatically extended all current PCA three-month transition service authorizations for an additional three months. However, UCare is not generating new authorization letters. Providers can view the updated authorization in the [UCare Provider Portal](#).

Providers may contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 toll-free with questions.

*\*DHS changed the service extension from three to six months to avoid gaps in service for people as they transition to CFSS.*