

# Provider Bulletin



## News and Information

May 12, 2022

### **Practitioner Credentialing and Claims Setup**

UCare has updated its notification process for newly credentialed practitioners. Providers will now receive one letter confirming practitioner credentialing and claims setup instead of two. The new letter will confirm credentialing and instruct providers to wait 30 days to bill to ensure setup in our claims system has been completed. As a reminder, claims sent before the practitioner has been set up in UCare's claims system will pend until setup is completed.