

Provider Bulletin



News and Information

February 25, 2022

Additional Claims Payment Run Temporarily Added

UCare will add a third claims payment run that will occur on Tuesdays for the next few weeks. The first Tuesday run will be March 1.

The temporary claims payment schedule will include three payment runs each week on Tuesday, Wednesday and Friday. UCare will notify providers when we return to our standard two claims payment run per week schedule.

This temporary schedule is intended to provide UCare's provider community additional financial assistance as we transition our final products onto a new claims platform. UCare will send remits up to three business days after payment is made on a claim. Claim status and remits can be accessed via UCare's Provider Portal.