

Provider Bulletin



News and Information

April 21, 2022

Some 277CA Files To Be Re-Transmitted

UCare recently identified some 2022 claims were not listed on 277CA (claims acknowledgement) files transmitted for 837 claim submissions. The 2022 impacted claims were on 837s across all UCare products. UCare will need to re-transmit the entire 277CA file that contained any impacted claims.

Although some of the original 277CA files did not transmit, the claims still were accepted or rejected in the claims system. Many of these claims have already processed and have been reported on 835 remittances and Evidence of Payments (EOPs). Nothing has changed about the disposition of the claims. No action is required by providers, unless the claim was rejected and needs something fixed before it can be resubmitted.

Please contact the Provider Assistance Center at 612-676-3300 or 1-888-531-1493 with any questions.