

Provider Bulletin



News and Information

October 28, 2021

New Provider Identification Requirements for Elderly Waiver, Housing Stabilization Services, Personal Care Attendants and Transportation Providers for Claims Submissions Beginning Jan. 1, 2022

URGENT PLEASE READ: These Requirements for Jan. 1, 2022, will impact claims payments from UCare

UCare is continuing to implement our new claims system. This transition began in January 2019 when UCare moved claims for Individual and Family Plans to the new system. UCare moved Medicare plans to the new platform in January 2020. The system implementation will complete on Jan. 1, 2022, as UCare moves the remaining Medicaid and Dually Integrated plans to the new platform.

Effective Jan. 1, 2022, UCare will move members in Prepaid Medical Assistance Program (PMAP), MinnesotaCare (MnCare), UCare Connect (SNBC), UCare Connect + Medicare (HMO-DSNP), Minnesota Senior Care Plus (MSC+), and UCare's Minnesota Senior Health Options (MSHO) (HMO D-SNP) to our new claims system.

There are two critical changes that will impact how your organization should submit claims to UCare beginning Jan. 1, 2022, and we wanted to share them with you now, so you have time to prepare.

NEW PAYER ID REQUIRED FOR 2022 CLAIMS:

The Payer ID for all PMAP, MnCare, UCare Connect, UCare Connect + Medicare, MSC+ and UCare's MSHO will change to 55413 for electronic claims submitted with dates of service (DOS) on and after Jan. 1, 2022. This is the same Payer ID that is currently used for UCare Individual & Family Plans (IFP) and UCare Medicare Plans claims. Please refer to the [Provider Bulletin](#) for additional details on the Payer ID changes.

NEW CLAIMS SYSTEM WILL ONLY RECOGNIZE NPIS AND UMPIs:

UCare's new claim payment system will no longer recognize or process the UCare Provider ID or Group Practice Number (GPN). In the past, UCare has instructed some providers to use these numbers to process claims accurately on our legacy system. With the transition to our new system, UCare will be able to process claims using industry standard billing identifiers such as UMPIs and NPIS. Providers already billing with their Minnesota Department of Human Services (DHS) approved NPIS or UMPIs may not need to make any changes at all on the billing identifiers submitted on their claims.

Within the next two weeks, UCare will send individual communications to actively participating provider organizations with specific instructions on what changes may be needed to successfully submit claims with updated billing requirements to UCare for services rendered on or after Jan. 1, 2022.

In the coming months, UCare will provide additional and ongoing information regarding other changes related to the implementation of the new claims system platform on the provider website at www.ucare.org/providers/policies-resources/claims-billing/new-claims-system and in *Health Lines*, UCare's monthly provider newsletter.