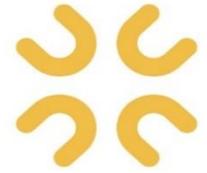


Provider Bulletin



News and Information

Oct. 15, 2021

Medical and Pharmacy Benefit Duplicate Payments and Recoupment Process

Effective Oct. 1, 2021, UCare began performing duplicate payment audits of medical benefit and pharmacy benefit claims submitted for the following plans: UCare Medicare Plans, UCare Medicare with M Health Fairview & North Memorial Health, EssentiaCare, Minnesota Senior Health Options (MSHO), UCare Connect, UCare Connect + Medicare, Minnesota Senior Care Plus, Prepaid Medical Assistance Program, MinnesotaCare and UCare Individual & Family Plans.

This quarterly audit is in response to best practices outlined by the Centers for Medicare and Medicaid Services (CMS) from a Health Plan Maintenance System (HPMS) memo dated June 18, 2020, and has a lookback period of 12 months. Duplicate claims will be recouped under the medical benefit or Medicare Part C and will be identified on the Explanation of Payments (EOP) with RARC N522 and/or CARC OA18.

In situations where the item or medication is provided without cost to the provider, providers are expected to bill with the FB modifier when submitting medical claims to UCare. A \$0 reimbursement will be applied to claim lines appended with modifier FB.

If you have further questions, please contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493.