

# Provider Bulletin



## News and Information

July 8, 2021

### License Requirements for Customized Living Services Will Change August 1

Effective August 1, 2021, Minnesota's license requirement for customized living services (CLS) will change. All registered housing establishments with services will need to have an assisted living facility license to provide assisted living services, according to Minnesota Statutes.

This applies to the following Home and Community-Based Services (HCBS) waiver programs managed by UCare:

- Elderly Waiver (EW) – UCare's Minnesota Senior Health Options (MSHO) and UCare Minnesota Senior Care Plus (MSC+)

#### Learn more about this change:

- [Minnesota Department of Human Services - License requirement changes for customized living services providers](#)
- [Current Providers NOT Transitioning to Assisted Living Licensure](#)

#### To learn more, contact the following resources about:

- Assisted living licensure requirements at [health.assistedliving@state.mn.us](mailto:health.assistedliving@state.mn.us) or call 651-539-3049
- Enrollment for customized living providers at [dhs\\_mhcp\\_provider\\_enrollment@state.mn.us](mailto:dhs_mhcp_provider_enrollment@state.mn.us) or call the Provider Call Center at 651-431-2700 or 1-800-366-5411 (toll free)

If you currently serve our members but do not wish to continue providing customized living services, contact UCare's Clinical Services team via phone at 612-676-6705 or 1-877-447-4384 (toll free), or fax at 612-884-2499.