Provider Bulletin

News and Information



Dec. 9, 2021

UCare to Offer Supplemental Eyewear Coverage Through Eye-Kraft for UCare's Minnesota Senior Health Options (MSHO) and UCare Connect + Medicare Members

Beginning Jan. 1, 2022, UCare will offer supplemental eyewear coverage for MSHO and UCare Connect + Medicare members **exclusively** through Eye-Kraft. Supplemental eyewear benefits include:

- Anti-reflective lens coating (V2750)
- Photochromic tinting (V2744)
- Tinted lenses (V2745)
- Progressive lenses (V2781)

These benefits are only covered when obtained from Eye-Kraft. Coverage for supplemental eyewear through Eye-Kraft is not subject to medical necessity requirements and is not limited to specific diagnoses. The benefit does not require prior authorization. Members can use the benefit one time every two years.*

Providers may order supplemental eyewear through Eye-Kraft's online portal at <u>orders.eyekraft.com</u> or by mailing or faxing approved UCare forms from Eye-Kraft to:

Eye-Kraft 8 Mclelad Rd. St. Cloud, MN 56303 FAX # 1-800-950-7070

For assistance with ordering or getting set up in the online portal, please call Jeanie at Eye-Kraft, 320-281-2617, or email <u>itorgerson@eyekraft.com</u>.

Claims received from other providers for supplemental coverage of the codes indicated above may be denied. Providers cannot bill MSHO or UCare Connect + Medicare members for denied claims for these services.

Please contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493 or Eye-Kraft at 320-281-2617 with any questions.

* Exceptions to frequency of benefit coverage is possible for loss, theft, breakage or medical necessity. Provider should submit claim, and UCare will follow up with provider for additional documentation, if needed.

For more information see our <u>Frequently Asked Questions (FAQs)</u>.

