

Provider Bulletin



News and Information

Dec. 20, 2021

Specialty Provider Referrals for Restricted Recipients

Beginning Jan. 1, 2022, UCare's Restricted Recipient Program (RRP) will only accept specialty provider referrals that were submitted within 90 days of the service being rendered. Referrals are required from the recipient's assigned primary care provider (PCP) for any specialty provider visits for a UCare member enrolled in the Restricted Recipient Program. To help providers with this new process, we have added two fields to the Referral for UCare Restricted Recipient Enrollee form. The first field is a Yes or No question asking if the referral is for a visit in the past. The second field asks for the date of service. You can find our specialty referral form [here](#) in the Restricted Recipient Program drawer.

The assigned PCP should complete all specialty provider referrals and fax them to UCare at 612-884-2316 or send them via secure email to restrictedrecipient@ucare.org prior to the member's visit to reduce barriers to care for the member or payment concerns to the provider.

For questions regarding the Restricted Recipient program, a member in the program or how this change will impact your practice, please call 612-676-3397 or send an email to restrictedrecipient@ucare.org.