

Care Coordination Alert



9/30/2025



Issues of **Care Coordination Alert** often refer to several different UCare forms. UCare care coordination forms are on the UCare website under the Care Coordination and Care Management web page.

Please send care coordination-related questions to the Clinical Liaison mailbox:

MSC+/MSHO: MSC_MSHO_ClinicalLiaison@ucare.org or by phone: 612-294-5045

Temporary CFSS Service Delivery Plan Approval

To avoid a gap in CFSS services, DHS has outlined a new process for members without an approved DHS-6893P Service Delivery Plan (SDP) at the time of annual reassessment. The [September 30, 2025, DHS eList Announcement](#) provides instructions for CFSS Temporary Approval of the SDP.

Summary of Guidance

Care coordinators should continue to work with Consultation Service (CS) providers and request that the member's DHS-6893P SDP is completed and approved by the care coordinator before the end of the member's current authorization.

If a member is using CFSS at the time of their reassessment and will not have an approved DHS-6893P SDP before the end of their current authorization, the care coordinator may use the [DHS-6893L Temporary CFSS Individual Service Delivery Plan Approval](#) process to prevent a gap in essential services.

Care coordinators may temporarily authorize personal care services using the MnCHOICES reassessment determinations. All other CFSS-related services including PERS, goods and services, and FMS fees, may also be temporarily authorized, but only at the same amount and rate as the previous authorization. Changes to goods and services (e.g., amount, rate or service provider), or the addition of items, may only occur once the new DHS-6893P SDP is approved by the care coordinator.

Care Coordination Action

Review the following:

- The [UCare CFSS Care Coordination Guidelines](#): DHS-6893L TEMPORARY CFSS INDIVIDUAL SERVICE DELIVERY PLAN APPROVAL AND AUTHORIZATION section
- Changes to the [UCare PCA/CFSS Communication Form](#)
- [DHS CFSS Policy Manual: CFSS service delivery plan development and approval process](#)
- Note: The MSC+/MSHO Assessment Checklist and PCA/CFSS Communication Form Instructions will be updated and posted as soon as possible

Thank you,

UCare Clinical Liaison Team