

Care Coordination Alert



News of interest from UCare

March 17, 2025



Issues of **Care Coordination Alert** often refer to several different UCare forms. UCare care coordination forms are on the UCare website under the Care Coordination and Care Management web page.

Please send care coordination-related questions to the Clinical Liaison mailbox:

MSC+/MSHO: MSC_MSHO_ClinicalLiaison@ucare.org or by phone: 612-294-5045

CT/CT+MED: SNBCClinicalLiaison@ucare.org or by phone: 612-676-6625

PCA to CFSS Transition

Members whose assessments occurred on or after 10/1/24 began transitioning from PCA to CFSS. Prior to receiving CFSS, eligible members are required to utilize a Consultation Services provider to develop a DHS-6893P Service Delivery Plan.

Extending the 6-Month PCA Transition:

DHS allows the extension of 6-Month PCA Transition in circumstances where the member has been unable to complete the Service Delivery Plan before the authorization ends. Care coordinators should use their clinical judgment if an extension is warranted and may authorize an additional three months. Justification must be included on the PCA/CFSS Communication form. UCare has added a check box in the PCA Transition section to clearly communicate this is to extend the 6-Month PCA Transition services. See attached. The updated form will be posted to the CC website.

If the CC determines the member has neglected to complete tasks that would result in a completed Service Delivery Plan, for example, the member has not been in communication with their care coordinator or refuses to use Consultation Services, the CC should follow the DTR process using the PCA/CFSS Communication form to deny CFSS.

Care Coordination CFSS Guidelines have been updated accordingly and are being re-posted to the website. If you have questions, please contact the Clinical Liaison Team.

Thank you,

UCare Clinical Liaison Team