

Care Coordination Alert



News of interest from UCare

January 19, 2024



Issues of **Care Coordination Alert** often refer to several different UCare forms. Please note that UCare care coordination forms are on the UCare website under the Care Coordination and Care Management web page.

Please send care coordination-related questions to the Clinical Liaison mailbox:

MSC/MSHO: MSC_MSHO_ClinicalLiaison@ucare.org or by phone: 612-294-5045 or 1-866-613-1395
Connect/Connect + Medicare: SNBCClinicalLiaison@ucare.org or by phone: 612-676-6625 or 1-833-951-3190 toll free

Updated Guidance to Elderly Waiver Remote Reassessment Policy

As of Nov. 1, 2023, care coordinators must meet minimum care coordination in-person visit requirements for people who use Elderly Waiver (EW). This applies to people whose Elderly Waiver year ends on or after Nov. 1, 2023. The [Community Care Coordination Requirements Grid](#), [MnCHOICES Community Care Coordination Requirements Grid](#), [In-Person Assessment Methods Decision Tree](#), [In-Person Assessments Job Aid](#), and [In-Person Assessments Work Flow](#) are resources to help you determine your options for how an assessment can be completed. When using those resources, please keep in mind the additional clarification provided below.

Minimum required frequencies for in-person visits

The Elderly Waiver care coordinator must conduct at least one in-person visit per 12-month period. This visit can be included as part of the member's annual reassessment if the assessor is also the care coordinator. If a member is unable to meet in person, a phone or virtual meeting will not meet in-person requirements unless the remote contact occurred before Nov. 1, 2023.

Additional Clarification

As outlined in the [Jan. 9, 2024 eList announcement](#), DHS has provided more context regarding previous remote assessments. DHS counts each visit held remotely before Nov. 1, 2023, as an in-person visit. Visits on and after Nov. 1, 2023, must occur in person to meet minimum in-person requirements. The following scenarios clarify the change in requirements:

- For waiver spans that begin on or after Nov. 1, 2023, visits must occur in person to meet in-person requirements.
- For waiver spans that begin before Nov. 1, 2023, and end after Nov. 1, 2023, DHS counts each remote visit before Nov. 1, 2023, as an in-person visit that counts toward compliance requirements.

Thank you,

UCare Clinical Liaison Team

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