

Care Coordination Alert



News of interest from UCare

July 10, 2023



Issues of **Care Coordination Alert** often refer to several different UCare forms. Please note that UCare care coordination forms are on the UCare website under the Care Management and Care Coordination web page.

Please send care coordination-related questions to the Clinical Liaison mailbox:

MSC/MSHO: MSC_MSHO_ClinicalLiaison@ucare.org or by phone: 612-294-5045 or 1-866-613-1395
Connect/Connect + Medicare: SNBCClinicalliaison@ucare.org or by phone: 612.676.6625 or 1-833-951-3190 toll free.

Updated Requirements Grids

MSC+ /MSHO and Connect/Connect + Medicare 7/10/23

UCare has updated Requirements Grids for all products related MnCHOICES roll out and current known practices effective 7/10/23. DHS has conveyed that they are anticipating that all lead agencies will have a very slow start to MnCHOICES. We are not anticipating that UCare or DHS will monitor and require a minimum number of assessments completed. We appreciate your patience as we continue to learn about the MnCHOICES application and will continue to provide regular updates to our Requirements Grids as needed.

Connect/Connect + Medicare Noteworthy

- Maintaining 7/1/23 Connect Requirements Grid for reference when using DHS-3428H and Word/PDF Support Plan documents (this will remain in place throughout the DHS phased launch)
- Adding Connect Requirements Grid (MnCHOICES 7/10/23)
 - Specific to MnCHOICES workflow and terminology – highlights are indicated in **YELLOW**

MSC+ /MSHO Noteworthy

- Maintaining 7/1/23 Community Requirements Grid for reference when using DHS-3428/3428H and Word/PDF Care Plan documents (this will remain in place throughout the DHS phased launch)
- Maintaining 7/1/23 Institutional Requirements Grid
- Adding MSC+ /MSHO Community Requirements Grid (MnCHOICES version)
 - Specific to MnCHOICES workflow and terminology – highlights are indicated in **YELLOW**

Please reach out with any questions you may have.

Thank you,

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