

Care Coordination Alert



News of interest from UCare

January 2023



Issues of **Care Coordination Alert** often refer to several different UCare forms. Please note that UCare care coordination forms are on the UCare website under the Care Management and Care Coordination web page.

Please send care coordination-related questions to the Clinical Liaison mailbox:

Connect/Connect + Medicare: SNBCClinicalliaison@ucare.org or by phone: 612.676.6625 or 1-833-951-3190 toll free.

Updated Monthly Activity Log (MAL) for Connect/Connect + Medicare 2023

- An updated Job Aid for MAL is attached. Please review to ensure understanding on how to use the Monthly Activity Log.
- This log is **ONLY FOR 2023 ACTIVITIES**. Any outstanding reporting for 2022 should be placed on the previous 2022 Monthly Activity Log to avoid system load errors.
- **Coming Soon:** MAL will be posted to the Care Management and Care Coordination web page in the Connect and Connect + Medicare "Forms" drawer. The Monthly Activity Log Job Aid will be housed in the Job Aids and Member Handouts "Spark".

Noteworthy Changes

- The MAL has been color-coded to clearly identify different data sections.
- Assessments and Support Plan updates are recorded on the Monthly Activity Log for both Connect and Connect + Medicare.
- Two new columns were added at the end of the spreadsheet specifically for Support Plan updates.
- Pay attention to the tabs at bottom of the log. The "Expansion" tab has been removed and an "Example Support Plan" tab has been added in its place.
- The updated Job Aid notes that Support Plan updates are added for successfully completed updates. This means if a member is outreached to at the 6 month or TOC and was unable to be reached or declines to speak, no entry is needed on the MAL Support Plan update section.

Please reach out with any questions you may have.

Thank you,

Connect/Connect + Clinical Liaisons

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Health Services Program Alert

