

# Care Coordination Alert



## News of interest from UCare

December 22nd, 2022



Issues of **Care Coordination Alert** often refer to several different UCare forms. Please note that all UCare care coordination forms are on the UCare website under the Care Managers tab.

**You can send your care coordination-related questions to our Clinical Liaison mailbox:**

MSHO/MSK+: [MSC\\_MSHO\\_ClinicalLiaison@ucare.org](mailto:MSC_MSHO_ClinicalLiaison@ucare.org) or by phone: 612-294-5045 or 1-866-613-1395 toll free.

Connect/Connect + Medicare: [SNBCClinicalLiaison@ucare.org](mailto:SNBCClinicalLiaison@ucare.org) or by phone: 612.676.6625 or 1-833-951-3190 toll free.

## Updated Requirement Grids for All Products effective 1.1.2023

UCare has updated the following Care Coordination Requirements Grids, which will be effective 1.1.2023:

- **Connect/Connect + Medicare**
- **MSC+ /MSHO**
  - Community Requirements Grid
  - Institutional Requirements Grid



## Changes

After further review and feedback received, the information around ROIs with substance use disorders that was included in the 1.1.2023 draft requirements grid for **MSC+ /MSHO and Connect/Connect + Medicare** has been removed. The final version will be posted without this information and UCare will continue to defer to internal experts of each delegate to provide guidance on privacy to their staff. The intent was to meet sharing of data under 42 CFR Part 2; however, being unable to speak to each individual scenario has created more confusion than clarity.

Please note the **MSC+ /MSHO** Care Coordination Requirements for Community Members grid will maintain the original requirement that a signed Care Plan signature page is needed for a THRA. Due to DHS regulations, every care plan must have a member's signature to show their participation and agreement to the plan; evidence of 2 attempts to obtain the signature is not sufficient. A new assessment must be completed if a signature is not obtained by the new (receiving) CC.

Thank you for your flexibility and understanding on these changes. Please reach out with any questions.

Thank you,

**Bobbi Jo Glood, LSW, Dawn Sulland, LSW,**  
MSHO/MSK+ Clinical Liaisons  
**P:** 612.294.5045  
**Email:** [MSC\\_MSHO\\_ClinicalLiaison@ucare.org](mailto:MSC_MSHO_ClinicalLiaison@ucare.org)

**Jenn Redman, LSW and Kristen Sagnes, LSW**  
Connect/Connect + Clinical Liaisons  
**P:** 612.676.6625  
**Email:** [SNBCClinicalLiaison@ucare.org](mailto:SNBCClinicalLiaison@ucare.org)