

Care Coordination Alert



News of interest from UCare

August 2023



Issues of **Care Coordination Alert** often refer to several different UCare forms. Please note that UCare care coordination forms are on the UCare website under the Care Management and Care Coordination web page.

Please send care coordination-related questions to the Clinical Liaison mailbox:

Connect/Connect + Medicare: SNBCClinicalLiaison@ucare.org or by phone: 612.676.6625 or 1-833-951-3190 toll free.

Updated Monthly Activity Log (MAL) and Job Aid for Connect/Connect + Medicare 2023

- An updated Job Aid for MAL is attached. Please review to ensure understanding on how to use the Monthly Activity Log.
- This log is **ONLY FOR 2023 ACTIVITIES**.
- **Coming Soon:** MAL will be posted to the Care Management and Care Coordination web page in the Connect and Connect + Medicare "Forms" drawer. The Monthly Activity Log Job Aid will be housed in the Job Aids and Member Handouts "Spark".

Noteworthy Changes

- Added to "Type of Activity" drop down to include "THRA Telephonic" and "THRA F2F".
- Updated job aid to clarify when to add THRA to the Monthly Activity Log.

Please reach out with any questions you may have.

Thank you,

Connect/Connect + Clinical Liaisons

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