



2025 Summary of UCare dental benefits

UCare Prepaid Medical Assistance Program (PMAP)

UCare MinnesotaCare

UCare Minnesota Senior Care Plus (MSC+)

UCare's Minnesota Senior Health Options (MSHO) (HMO D-SNP)

UCare Connect (SNBC)

UCare Connect + Medicare (HMO D-SNP)

UCare offers a variety of dental care services to UCare members. This summary presents the benefits by UCare plan.



Covered dental services for all plans

UCare covers most medically necessary dental services. Examples of services include:

Diagnostic services

- Comprehensive exam
- Periodic exam
- Problem-focused exams
- X-rays

Endodontics (root canals)

Oral surgery

Orthodontic (coverage based on significant disfigurement, impairment of function)

Periodontal maintenance (four times per calendar year)

Periodontics

- Gross removal of plaque and tartar
- Nonsurgical treatment for periodontal disease, including scaling and root planing

Preventive services

- Cleaning
- Fluoride varnish once every six months (children receiving fluoride varnish at their doctor's office or other non-dental setting are eligible for as many applications as indicated per DHS Child & Teen Checkup guidelines)

Prosthodontics

- Removable prostheses (dentures and partials)
- Replacement of removable prostheses if misplaced, stolen or damaged due to circumstances beyond the enrollee's control
- Relines, repairs and rebases of removable prostheses (dentures and partials)

Restorative services

- Fillings
- Sedative fillings for relief of pain
- Crowns (for UCare's MSHO and Connect + Medicare crown coverage information, see "For UCare's MSHO and Connect + Medicare members")

Additional general services

- Treatment for pain (once per day)
- General anesthesia, only when provided in an outpatient hospital or freestanding ambulatory surgical center (ASC)
- Extended care facility/house calls in certain extended care settings
- Oral or IV sedation if the covered dental service cannot be performed safely without it
- Behavioral management when necessary to ensure that a covered dental service is correctly and safely performed
- Nitrous oxide, one unit per day in conjunction with a covered dental service for non-pregnant adults

UCare Dental Connection

The UCare Dental Connection helps our members manage their dental care with one simple phone call.

A one-stop-shop, the UCare Dental Connection can help members:

- Find a provider or dental home
- Schedule dental appointments, including appointments for follow up and specialty care
- Coordinate transportation to dental appointments
- Coordinate interpreter services for dental appointments
- Answer questions related to dental care

Medicaid and MinnesotaCare plan members can call DentaQuest at 1-888-227-3310 (TTY users call 800-466-7566) while dual-eligible plan members can call 855-209-3155 (TTY users call 1-800-466-7566) 8 am – 5 pm, Monday – Friday.

UCare Mobile Dental Clinic

UCare is proud to be the first Minnesota health plan to own and operate a Mobile Dental Clinic. It's a specially designed, wheelchair-accessible, 43-foot "dentist's office on wheels." It has three dental chairs, state-of-the-art instruments, chair-side digital radiography and an electronic health record system.

The Mobile Dental Clinic offers dental check-ups, cleaning and basic restorative care to UCare members who have limited access to quality dental care.

All care is provided by faculty-supervised dental, dental hygiene and dental therapy students from the University of Minnesota School of Dentistry, UCare's Mobile Dental Clinic partner.

Check the clinic's location schedule at ucare.org/mdc.

Members can make appointments by calling the University of Minnesota School of Dentistry at 1-866-451-1555 (TTY users call 1-800-627-3529) 8 am – 4:30 pm, Monday – Friday. (Schedule is subject to change.)



Additional preventive and restorative services

In addition to Medicare- and Medicaid-covered dental benefits, eligible UCare members have additional dental coverage for preventive and restorative dental services that are not covered by Medicaid. Those include:

For UCare's MSHO and Connect + Medicare members

Preventive services

- Comprehensive oral evaluation (D0150)
- Full mouth X-ray (D0210)
- Gross removal of plaque and calculus (D4355)
- Panoramic film (D0330)

The above services are covered at one additional beyond the normal five-year frequency.

Restorative services

- Crown repair (D2980, D2920): One crown repair per year. Members must receive these services from a network dentist.
- PFM crown (D2750): Two per calendar year

Members must be informed of the portion of the cost they will need to pay. Certain limitations apply.

Adult Dental Kit

One electric toothbrush every three years per member. In the other years, members may request the Dental Refill Kit with two toothbrush heads.



Adult Dental Kit



Dental Refill Kit

For PMAP and MinnesotaCare members

- The Adult Dental Kit and Dental Refill Kit mentioned above are available to PMAP and MinnesotaCare members too
- LivingWell Kids Kits: Designed for members aged 17 and younger to help them feel and be well

Members can order the kits by calling the customer service number on the back of their UCare member ID card or going to their online member account at member.ucare.org, Health & Wellness, then Wellness, Rewards and Allowances.

CONTACT INFORMATION

Members

DentaQuest Customer Service
1-888-227-3310
TTY 711

UCare Mobile Dental Clinic

Schedule appointment
1-866-451-1555
TTY 1-800-627-3529

UCare County and Tribal Team

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