

2025 Prior Authorization Data	Medical	Mental Health and Substance Use Disorder	Pharmacy
Requests submitted electronically and not by facsimile or e-mail	961	0	5283
Authorizations Approved	1663	63	3302
Authorizations Denied	550	16	3279
Denial Reason <i>Patient did not meet prior authorization criteria</i> <i>Incomplete information submitted by the provider to the utilization review organization</i> <i>Change in treatment program</i> <i>The patient is no longer covered by the plan</i>	 546 4 0 0	 16 0 0 0	 3279 0 0 0
Appeals	83	1	326
<i>Denial Upheld</i>	39	1	158
<i>Denial Reversed</i>	44	0	168