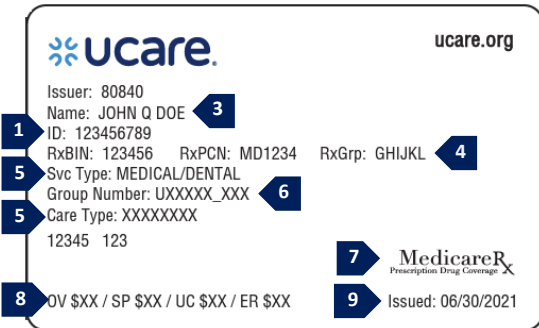


Plan Highlights

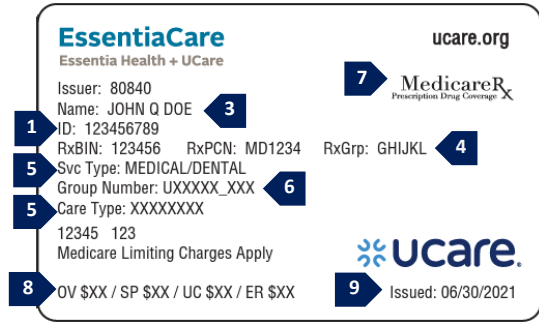


2025 UCare Member ID Cards

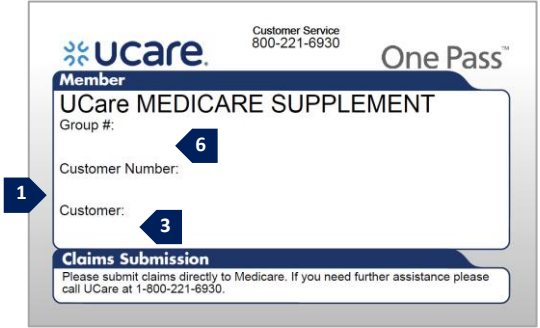
UCare members should present their member ID card when they seek health care services. The following are samples of how the front of a UCare member ID card may look.



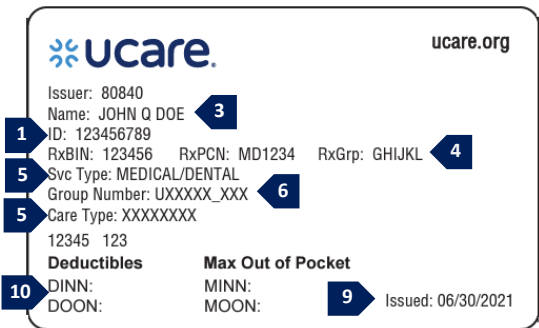
UCare Medicare Plans, UCare Medicare Group Plans, UCare Your Choice



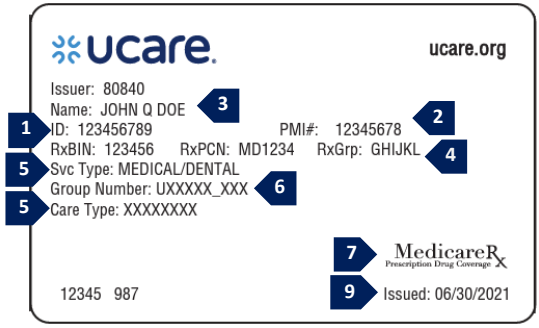
EssentiaCare



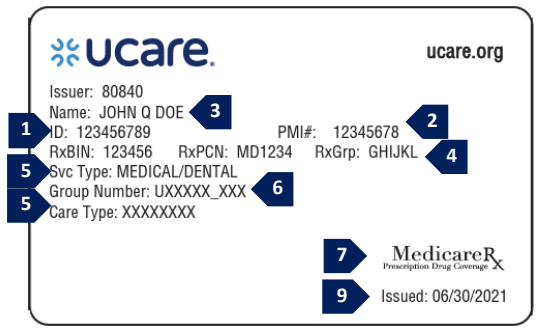
UCare Medicare Supplement



UCare Individual & Family Plans, UCare Individual & Family Plans with M Health Fairview



Minnesota Senior Health Options, UCare Connect + Medicare



MinnesotaCare, Minnesota Senior Care Plus, Prepaid Medical Assistance Program, UCare Connect

- Member ID number** - The unique number assigned to each UCare member.
- PMI number** - The unique number used to identify a person's eligibility under the Minnesota Health Care Programs.
- Covered member** - The name and sometimes date of birth of the member.
- Prescription drug information** - The information used to process prescription drug claims.
- Services type/care type** - The type of coverage (medical or dental) and name of the specific UCare plan.
- Group number** - The number used to help identify the specific UCare plan.
- Medicare Prescription Drug Coverage icon** - Signifies that the member has Medicare drug coverage.
- Covered Services** - ER = Emergency Room, OV = Office Visit, SP = Specialty Visit, UC = Urgent Care
- Policy Issued Date**
- Deductibles and Max Out of Pocket** - DINN = in-network deductible, DOON = out-of-network deductible, MINN = in-network limit, MOON = out-of-network limit

Examples of information on the back of member identification cards. Please refer to actual cards for specific information.

11 FOR MEMBER USE - For emergency care go to the nearest hospital or call 911.
 Customer Service: 612-676-3600 or 1-877-523-1515, TTY: 612-676-6810 or 1-800-688-2534
 UCare 24/7 Nurse Line: 1-888-778-8204, TTY: 1-855-307-6976
 DentaQuest Customer Service: 800-806-9177
 Mental Health and Substance Use Services: 612-676-6533 or 1-833-276-1185
 Appeals and Grievances: Call UCare: 612-676-6841 or 1-877-523-1517,
 TTY: 612-676-6810 or 1-800-688-2534

12 FOR PROVIDER USE - MN Primary claims must be submitted electronically.
 For outside MN submit claims to UCare, P.O. Box 70, Minneapolis, MN 55440-0070
 Prescription drug claims must be submitted electronically to Navitus.
 Navitus Pharmacy Help Desk: 1-833-837-4300
 Provider Assistance Center: 612-676-3300 or 1-888-531-1493
 Submit chiropractic claims to: Fulcrum Health, Inc., P.O. Box 981808, El Paso, TX 79998-1808
 Dental: DentaQuest, P.O. Box 2906, Milwaukee, WI 53201-2906

UCare Medicare Plans, UCare Medicare Group Plans, UCare Your Choice

11 FOR MEMBER USE - For emergency care go to the nearest hospital or call 911.
 Customer Service: 24/7 Nurse Line: 218-722-4915 or 1-855-432-7025, TTY 1-800-688-2534
 DentaQuest Customer Service: 800-806-9177
 Mental Health and Substance Use Services: 612-676-6533 or 1-833-276-1185
 Appeals and Grievances: 612-676-6841 or 1-855-432-7026, TTY 1-800-688-2534

12 FOR PROVIDER USE - Notify UCare within 24 hours of admission:
 1-612-676-6705 or 1-877-447-4384, Fax 1-612-884-2499 or 1-866-610-7215
 Provider submit claims to: MN primary claims must be submitted electronically.
 For outside MN submit claims to UCare, P.O. Box 70, Minneapolis, MN 55440-0070.
 Prescription drug claims must be submitted electronically to Navitus.
 Navitus Pharmacy Help Desk: 1-833-837-4300
 Provider Assistance Center: 612-676-3300 or 1-888-531-1493
 Submit chiropractic claims to: Fulcrum Health, Inc., P.O. Box 981808, El Paso, TX 79998-1808
 Dental: DentaQuest, P.O. Box 2906, Milwaukee, WI 53201-2906

EssentiaCare



12 800-221-6930
Fully Insured

UCare Medicare Supplement

11 FOR MEMBER USE - For emergency care go to the nearest hospital or call 911.
 Customer Service: 612-676-6600 or 1-877-903-0070, TTY 1-800-688-2534, 8 am-6 pm, M-F
 UCare 24/7 Nurse Line: 1-888-778-8204, TTY: 1-855-307-6976
 Mental Health and Substance Use Services: 612-676-6533 or 1-833-276-1185
 Appeals and Grievances:
 UCare, 612-676-6841 or 877-523-1517, TTY 800-688-2534, PO Box 52, Mpls, MN 55440-0052
 MN Dept. of Health, 1-800-657-3916
 Managed Care Systems, P.O. Box 64882, St. Paul, MN 55164

12 FOR PROVIDER USE - Notify UCare within 24 hours of admission:
 612-676-6705, 1-877-447-4384, Fax 612-884-2499 or 1-866-610-7215
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 Prescription drug claims must be submitted electronically to Navitus.
 Navitus Pharmacy Help Desk: 1-833-837-4300
 Chiropractic: Fulcrum Health, Inc., P.O. Box 981808, El Paso, TX 79998-1808
 Provider Assistance Center: 612-676-3300 or 1-888-531-1493
 Dental: DentaQuest, P.O. Box 2906, Milwaukee, WI 53201-2906

UCare Individual & Family Plans, UCare Individual & Family Plans with M Health Fairview

11 FOR MEMBER USE - For emergency care go to the nearest hospital or call 911.
 Customer Service: 612-676-6868 or 1-866-280-7202, TTY: 612-676-6810 or 1-800-688-2534
 UCare 24/7 Nurse Line: 1-800-942-7858 or TTY: 1-855-307-6976
 DentaQuest Customer Service: 888-209-3155
 Mental Health and Substance Use Services: 612-676-6533 or 1-833-276-1185
 Appeals and Grievances: UCare Plan 612-676-6841 or 1-877-523-1517, fax 612-844-2021 or 1-866-283-8015, TTY: 612-676-6810 or 1-800-688-2534 State of MN - DHS Appeals Unit, P.O. Box 64941, St. Paul, MN 55164 Managed Care Ombudsperson - 1-651-431-2660 or 1-800-657-3729, TTY 711


12 FOR PROVIDER USE - MN primary claims must be submitted electronically.
 For outside MN submit claims to UCare, P.O. Box 70, Minneapolis, MN 55440-0070.
 Prescription drug claims must be submitted electronically to Navitus.
 Navitus Pharmacy Help Desk: 1-833-837-4300
 Submit chiropractic claims to: Fulcrum Health, Inc., P.O. Box 981808, El Paso, TX 79998-1808
 Provider Assistance Center: 612-676-3300 or 1-888-531-1493
 Dental: DentaQuest, P.O. Box 2906, Milwaukee, WI 53201-2906

Minnesota Senior Health Options, UCare Connect + Medicare

11 FOR MEMBER USE - For emergency care go to the nearest hospital or call 911.
 Customer Service: 612-676-3200 or 1-800-203-7225, TTY: 612-676-6810 or 1-800-688-2534
 UCare 24/7 Nurse Line: 1-800-942-7858 or TTY: 1-855-307-6976
 DentaQuest Customer Service: 888-209-3310
 Mental Health and Substance Use Services: 612-676-6533 or 1-833-276-1185
 Appeals and Grievances: UCare Plan 612-676-6841 or 1-877-523-1517, fax 612-844-2021 or 1-866-283-8015, TTY: 612-676-6810 or 1-800-688-2534 State of MN - DHS Appeals Unit, P.O. Box 64941, St. Paul, MN 55164 Managed Care Ombudsperson - 1-651-431-2660 or 1-800-657-3729, TTY 711

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 Prescription drug claims must be submitted electronically to Navitus.
 Navitus Pharmacy Help Desk: 1-833-837-4300
 Submit chiropractic claims to: Fulcrum Health, Inc., P.O. Box 981808, El Paso, TX 79998-1808
 Provider Assistance Center: 612-676-3300 or 1-888-531-1493
 Dental: DentaQuest, P.O. Box 2906, Milwaukee, WI 53201-2906

MinnesotaCare, Minnesota Senior Care Plus, Prepaid Medical Assistance Program, UCare Connect

- 11. Claims information** - Where to submit claims for different services. Covered services vary by product.
- 12. Provider Assistance Center number** - The phone number to call when you need assistance working with UCare.
- 13. Health Club Savings**  - Indicates that the member is eligible for credit on monthly fitness club fees.

GROUP NUMBERS BY UCARE PLAN

EssentiaCare - U00003_001, U00003_002, U00003_003
 MinnesotaCare - U10000_002
 Minnesota Senior Care Plus - U10000_003
 Minnesota Senior Health Options - U10001_001
 Prepaid Medical Assistance Program - U10000_001
 UCare Connect - U10000_004
 UCare Connect + Medicare - U10001_002

Phone numbers may vary by plan, please refer to the member's ID card.

UCare Individual & Family Plans - U00001_001
 UCare Individual & Family Plans with M Health Fairview - U00001_002
 UCare Medicare Plans - U00002_001, U00002_002, U00002_003, U00002_005, U00002_006, U00002_009, U00002_010, U00002_011, U00002_012.
 Group Plan numbers, please [click here](#).
 UCare Medicare PPO - U00109_001, U00109_002