



Prior Authorization for Out-of-Network Mental Health & Substance Use Disorder Medicare Advantage Plans

FYI *Incomplete, illegible or inaccurate forms will be returned to sender.* Please complete the entire form and allow 14 calendar days for decision.



For questions, call Mental Health and Substance Use Disorder Services at: **715-631-7442** or **1-855-931-5264**



Fax form and any relevant documents to: 715-787-7314



Submit Request: : mhsudservicesMA@aspirushealthplan.com

MEMBER INFORMATION

Aspirus ID _____
 Member Name _____ DOB _____
 Address _____
 City, State, Zip _____ Phone _____

ORDERING PRACTITIONER INFORMATION

Practitioner Name _____ NPI Number _____
 Address, City, State, Zip _____
 Contact Phone _____ Fax _____

SERVICING CLINIC INFORMATION

Practitioner Name _____ NPI Number _____
 Clinic Location Address _____
 Facility Phone _____ Fax _____

REQUESTER INFORMATION

Request Sent By _____ Email _____
 Phone _____ Total Pages Faxed _____

STANDARD REQUEST

Standard review timeframe for an authorization decision is within 14 calendar days or 10 business days from the date the request was received, as expeditiously as the member's health condition requires.

EXPEDITED REQUEST

Only request an urgent/ emergent review if waiting the standard review timeframe would potentially jeopardize the member's health, life, or ability to regain function.
 Medicare decision within 72 hours. Billing and retrospective authorizations are not expedited.

Prior Authorization for Out-of-Network MH & SUD Services

REASON FOR OUT-OF-NETWORK AUTHORIZATION REQUEST

Referred from another provider

Referring physician name _____

Clinic/Facility _____ Contact Phone Number _____

Access Issues

Member Preference

Network / Benefit Exception

Previous Insurance Approval *(attach previous authorization as necessary)*

SERVICE REQUEST/ DATES/ PROCEDURE CODES/ UNITS

Please list all necessary code(s) and units associated with your visit.

Service Requested: _____

ICD-10: _____ Date of Service _____

Procedure Code _____ Units Requested _____

Procedure Code _____ Units Requested _____

Procedure Code _____ Units Requested _____

Procedure Code _____ Units Requested _____

Procedure Code _____ Units Requested _____

DOCUMENTS FOR REVIEW

Confirm and attach the following documents:

Comprehensive Assessment

Individual Treatment Plan (current)

Diagnostic Assessment

Level of Care Assessment (per DHS guidelines)

Discharge Summary

Medication Administration Record

Functional Assessment

Progress Notes (from past 30 days, if available)

Other documents _____

Additional Information that may support medical necessity: