

Multifactor Authentication for PDAT/Phoenix

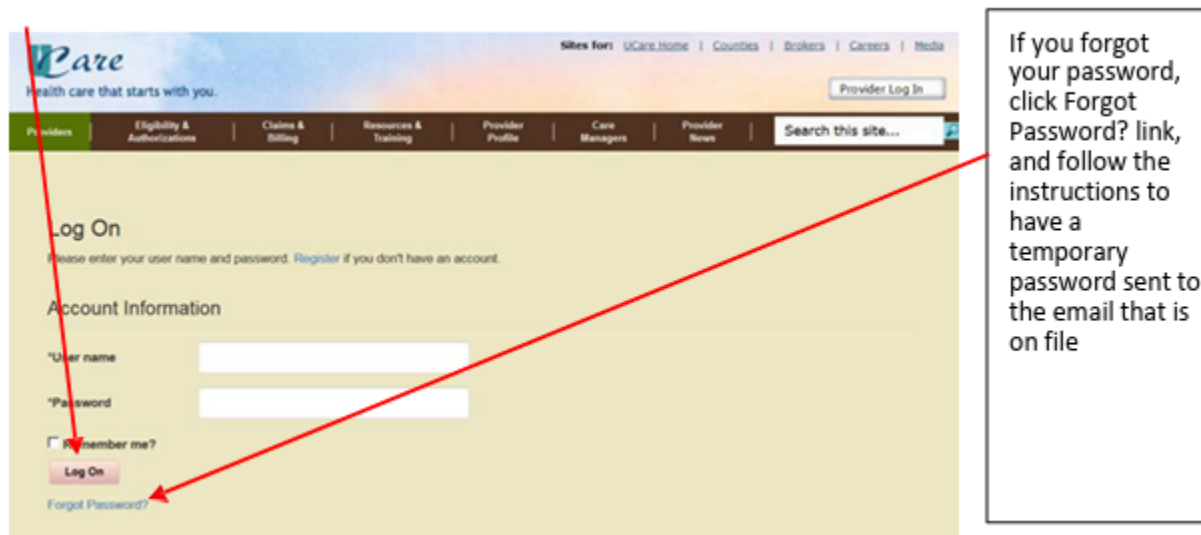
Step 1: (NEW): Enable Two-Factor Authentication. For added security, you will need a smart phone with an authenticator app to complete this step.

- On your smart phone, go to the Play Store or Apple App Store and download an Authenticator application. Google Authenticator or Microsoft Authenticator will both work for this step.



Step 2: Enter User name and Password

Step 3: Click Log On



Step 4: Scan the QR code with authenticator app
Receive the one-time password code and enter on PDAT application and click verify

Troubleshooting Tips

1. Enable notifications for your Authenticator App (e.g. Microsoft Authenticator, Google Authenticator)
2. Camera Permissions: Ensure the authenticator app has camera access in settings
3. Software and Authenticator App has most updated version
4. Check Phone settings to ensure "Scan QR Codes" is on
5. Restart your phone
6. Manual Setup: If scanning fails, use the "manual entry" option and enter the long code into your app.