



New chiropractic network announced

Effective July 1, 2026, the Optum Chiropractic Network replaced Fulcrum Health as the chiropractic network for UCare members.

The electronic claims submission process for UCare member claims will not change at this time. Chiropractic providers should continue sending claims electronically, using Payer ID: LNDMK. (**NOTE:** Per Minnesota statute 62J.536, providers in Minnesota must submit claims via electronic methods. Providers not subject to this statute may also submit claims electronically or by mail.)

UCare member claims for dates of service on or before June 30, 2026, must be submitted no later than end of day July 17, 2026. Fulcrum intends to complete adjudication and payment of timely submitted claims by Aug. 31, 2026, with final payment on or before Sept. 4, 2026.

More information

Claims support
EviCore's Provider Service
1-888-638-7719

Provider network support
Optum Provider Services
1-800-873-4575

UCare implements recent Minnesota Department of Human Services (DHS) substance use disorders (SUD) services changes

In May, UCare announced the implementation of the following changes in billing for UCare members in Prepaid Medical Assistance Program, MinnesotaCare, Minnesota Senior Care Plus, UCare Connect, UCare Individual & Family Plans and UCare Individual & Family Plans with M Health Fairview receiving SUD services.

- Effective June 1, 2026, UCare moved from state-based billing and now requires providers to submit Medication Assisted Treatment (MAT) services under Centers for Medicare & Medicaid Services (CMS) opioid treatment program (OTP) billing requirements and bundled payment structure.
- On July 1, 2026, new SUD treatment service types and qualifications, and billing codes and procedures for outpatient SUD providers took effect.

See the [May 21, 2026, Provider Bulletin](#) for more details and references.

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UCare provider website
www.ucare.org/providers

Provider Assistance Center
612-676-3300
1-888-531-1493 toll-free

UCare Provider Manual Q3 update

The UCare Provider Manual has been updated to reflect current business practices. See Appendix A within the latest version for a summary of changes:

- Multiple references to the former delegated chiropractic services administrator, Fulcrum Health, were updated to the new administrator, Optum Chiropractic Network. Chapters updated include Working with UCare's delegated business services, Provider credentialing and UCare's Federally Qualified Health Center – Rural Health Clinic payment carve-out process.
- The Public health chapter previously included the hours of operation for Health Ride in the "Child & Team Check-up" section. Those hours were removed.

The latest version of the Provider Manual is available at ucare.org/providers/policies-resources/provider-manual.

Minnesota Department of Human Services (DHS) to update Medical Assistance preferred drug list (PDL)

Effective Aug. 4, 2026, DHS will update to the PDL for Medical Assistance plans. Notable formulary changes are listed below:

- Freestyle Libre 14-day Reader is being removed from the PDL due to manufacturer discontinuation.
 - Freestyle Libre 2 and 3 are covered alternatives; however, members can continue using the 14-day sensors with the phone app.
- Rivaroxaban 2.5 mg tablet is moving to non-preferred.
 - Brand name Xarelto will be preferred.
- Gengraf 25 mg capsule is moving to non-preferred.
 - The generic equivalent, Cyclosporine Modified capsule, will be preferred.

Provider contracting outreach

In May, UCare providers should have received a mailing from Medica about their contract. Providers who have not received this mailing or who have questions about the mailing should email ProviderNetworkQuestions@medica.com (include contact information, relevant tax IDs and appropriate mailing address).

As a reminder, the following resources are available to assist providers with the transition:

[Provider frequently asked questions](#)

[Medica provider news and alerts](#)

Notice regarding 2025 and prior claims

UCare Minnesota was placed into Rehabilitation by order of the District Court, Second Judicial District, County of Ramsey on Dec. 17, 2025. A Rehabilitation Plan has been approved by the Court to facilitate the rehabilitation of UCare. Some provisions of the Provider Manual/Provider Website have been superseded by Court Order. For example, the requirements around timely filing of claims and appeals have been amended. The Rehabilitation Plan also provides for the periodic payment of claims as funds are available. Please see [UCare Minnesota – In Receivership](#) for additional information. To the extent there is a conflict or inconsistency between orders of the Court and/or [UCare Minnesota – In Receivership](#) and the Provider Manual, Provider Website or any other UCare documents, the orders of the Court and [UCare Minnesota – In Receivership](#) control. 2026 claims are not impacted.

More information

The following provider frequently asked questions are available:

[Dates of Service Dec. 31, 2025, and prior – Rehabilitation](#)

[Dates of Service 2026 - Medica](#)

Providers are encouraged to bookmark these pages and visit them regularly for the latest information.

2026 UCare provider training series

UCare will continue to offer monthly virtual training opportunities for participating providers. These trainings will give providers a better understanding of the following:

- UCare programs available for members
- UCare enrollment processes and requirements
- UCare provider portal and clearinghouse requirements
- Authorization and notification information
- General UCare claim processing overview and tips
- How to notify UCare of administrative changes
- How to access resources and assistance within UCare

Providers can register for the live WebEx trainings on UCare's [Training and Education](#) webpage.

Fraud, waste and abuse reporting reminder

UCare takes a proactive approach toward stopping [fraud, waste and abuse](#) (FWA). Health care resources are limited, we ensure they are devoted to meeting genuine health needs. Providers should call 1-877-826-6847 for an anonymous reporting option or email compliance@ucare.org to report any suspected FWA against UCare or UCare members.