



### 2026 claims payable calendar

Providers can find the [UCare Community Health Plan Claims Payable Calendar for 2026 dates of service](#) on the [Claims & Billing](#) page (under "Payment & Remittance") of the UCare provider website. The calendar displays the dates providers can expect remittance payment. Providers will receive notifications of changes to this calendar via [Health Lines, Provider Bulletins](#) and/or [Provider Portal](#) messages.

For 2025 claims, visit [ucare-inreceivership.com](http://ucare-inreceivership.com).

### Websites available to assist providers

On Dec. 17, 2025, UCare Minnesota was placed into [Rehabilitation](#) by order of the District Court, Second Judicial District, County of Ramsey. UCare Minnesota will continue under state regulatory supervision (Rehabilitation) to wind down its operations.

The following provider frequently asked questions are available:

[Dates of Service Dec. 31, 2025, and prior – Rehabilitation](#)

[Dates of Service 2026 - Medica](#)

Providers are encouraged to bookmark these pages and visit them regularly for the latest information.

### Documentation improvement: Tachycardia

February is American Heart Month, so this month's article focuses on correct documentation and coding for tachycardia and related heart rhythm disorders. Tachycardia is when the heart rate goes 100 beats per minute and can be an indication of an underlying condition. If left untreated, tachycardia could lead to conditions like heart failure, stroke or death.

Common types of tachycardia include:

- Atrial Fibrillation (Afib)
- Atrial Flutter - similar to Afib
- Ventricular tachycardia
- Supraventricular tachycardia (SVT)
- Ventricular fibrillation

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#### UCare provider website

[www.ucare.org/providers](http://www.ucare.org/providers)

#### Provider Assistance Center

612-676-3300

1-888-531-1493 toll-free

As there are varying degrees of these conditions (i.e., paroxysmal, other, chronic, junctional) documentation should be specific and include:

- Symptoms
- A detailed physical exam
- Type
- Rate
- Rhythm
- ECG or EKG results

### **Coding example**

40-year-old-male presents for a two-week follow-up visit for longstanding Afib. He indicates his symptoms have been worsening. Order was placed for a three-day Holter monitor study. A follow-up visit is planned in seven days to discuss the results and treatment options.

### **Correct diagnosis**

I48.11 Longstanding persistent atrial fibrillation

### **Resources**

<https://www.mayoclinic.org/diseases-conditions/atrial-fibrillation/symptoms-causes/syc-20350624>

<https://www.mayoclinic.org/diseases-conditions/tachycardia/symptoms-causes/syc-20355127>

<https://www.cms.gov/files/document/fy-2026-icd-10-cm-coding-guidelines.pdf>

## **Elderly Waiver (EW) provider resources**

The EW program is a federal Medicaid waiver program that funds home and community-based services for people age 65 and older who are eligible for Medical Assistance (MA), require the level of care provided in a nursing home and choose to live in the community.

Providers can access the following EW resources by visiting UCare's [Training and Education](#) page:

- Frequently Asked Questions and Resources
- Elderly Waiver (EW) Services Provider Key Contact List
- Elderly Waiver (EW) Services Provider Training PowerPoint
- Working with UCare - Provider Question Reference Guide

## **2026 UCare provider training series**

UCare will continue to offer monthly virtual training opportunities for participating providers. These trainings will give providers a better understanding of the following:

- UCare programs available for members
- UCare enrollment processes and requirements
- UCare provider portal and clearinghouse requirements
- Authorization and notification information
- General UCare claim processing overview and tips
- How to notify UCare of administrative changes
- How to access resources and assistance within UCare

Providers can register for the live WebEx trainings on UCare's [Training and Education](#) webpage.

## Reporting demographic changes to UCare

UCare has been receiving an increased volume of undeliverable (returned) mail.

To help ensure timely and accurate receipt of UCare communications, please report all demographic changes to UCare using the process outlined on the [Manage Your Information](#) page of the website.

## Fraud, waste and abuse reporting reminder

UCare takes a proactive approach toward stopping [fraud, waste and abuse](#) (FWA). Health care resources are limited, we ensure they are devoted to meeting genuine health needs. Providers should call 1-877-826-6847 for an anonymous reporting option or email [compliance@ucare.org](mailto:compliance@ucare.org) to report any suspected FWA against UCare or UCare members.