

UCare of Minnesota Receivership

Dear MN UCARE Provider(s)

We are reaching out to share important updates regarding the status of UCare of Minnesota, recent developments affecting claims payment, and guidance for continuing patient care during this transition period.

UCare of Minnesota was placed into court-ordered rehabilitation on December 17, 2025. As part of this process, a Rehabilitator has been appointed to oversee the organization under court supervision. The Rehabilitator will develop a plan for the court with a focus on managing obligations and ensuring the most orderly resolution possible in accordance with state law.

UCare has entered into an agreement with Medica, effective January 2026, to cover UCare's Medicaid and individual/family plans to ensure continuity of care for members during this transition.

Claims Processing and Funding

At the direction of the Rehabilitator, unpaid claims for dates of service on or before December 31, 2025, are on hold until further instruction is received by the Rehabilitator.

For any unpaid claims related to services in 2025, please refrain from resubmitting or submitting new claims at this time, as they remain on hold pending the Rehabilitator's plan. *Please refer to the UCare FAQ document for additional information and updates which is located at www.ucare-inreceivership.com*

We will provide clear notification on claims payment for 2025, including how interest will be addressed, as soon as we have guidance from the Rehabilitator. We appreciate your patience as we work through this unexpected, nonstandard payment process.

UCare and Medica are responsible for funding 2026 date of service claims, and we have recently received payment for a portion of these claims. Providers can anticipate receiving payments for those claims in the near future.

Beginning in February claims are expected to be paid in the normal weekly adjudication cycle. Clean claims submitted in January 2026 that have not already been paid are expected to be paid in the next two adjudication cycles. Payment will come from DentaQuest as normal.

Providers are requested to continue providing care to members. Members should keep their scheduled appointments and maintain treatment plans. Members cannot be balance billed for any covered services received in 2025 or 2026.

Commitment to you

We are working closely with the Minnesota Department of Health, the Rehabilitator, and other relevant state agencies to secure the necessary payments and resolve outstanding issues. Our



collaborative efforts are focused on minimizing disruption to providers and ensuring a stable transition through this challenging period.

We recognize that this situation creates significant uncertainty and financial strain for providers. The delay in payments and unresolved 2025 claims resulting from UCare's rehabilitation are understandably a source of concern. To follow the status of claims submitted to DentaQuest, please use the provider portal.

We will continue to keep you informed as more information related to DentaQuest's funding becomes available. Please know that your dedication to patient care during this time is deeply appreciated, and we are committed to advocating on your behalf. Thank you for your continued partnership and service to Minnesota's communities.

Sincerely,
DentaQuest