

Medicare Advantage Provider Bulletin



News and Information

May 31, 2024

Improper Diagnosis Coding for Acute Stroke or Myocardial Infarction in Office

Aspirus Health Plan wants to make providers aware that claims submitted with certain diagnosis codes related to acute stroke and myocardial infarction (heart attack) when billed with an office place of service (POS 11) are considered incorrect coding and will be rejected.

A list of diagnosis codes related to acute stroke and heart attack that will reject when billed with POS 11 is available on the Aspirus Health Plan [Claims and Billing](#) webpage under "Forms & Links." Submissions including these code combinations will reject on the 277a with the following error message:

277 Message:

Category Code (STC01-1): A7 - Acknowledgement/Rejected for Invalid Information - The claim/encounter has invalid information as specified in the Status details and has been rejected.

X12 site: <https://x12.org/codes/claim-status-category-codes>

Status Code: 488 *Diagnosis code(s) for the services rendered.*

X12 site: <https://x12.org/codes/claim-status-codes>

Message (STC12): *Invalid Diagnosis Submitted for In Office Location*

Providers that receive the rejection message should review medical records to determine if the appropriate diagnosis was submitted. If the diagnosis code was found incorrect, please submit a new claim with the correct diagnosis code.

In the rare occurrence a stroke or heart attack has occurred in the provider's office, and you believe the claim has been rejected inappropriately, contact Aspirus Health Plan's Provider Assistance Center at 715.631.7412 or 1.855.931.4851 toll free. Aspirus Health Plan will ask the provider to submit the claim and medical records for review supporting that the stroke or heart attack happened while the member was in the office.

Provider Bulletin

Aspirus Health Plan has partnered with UCare, based out of Minnesota, as the administrator for our Medicare Advantage Plan.

