

# Provider Bulletin

## News and Information



May 31, 2024

## Improper diagnosis coding for acute stroke or myocardial infarction in office

UCare wants to make providers aware that claims submitted with certain diagnosis codes related to acute stroke and myocardial infarction (heart attack) when billed with an office place of service (POS 11) are considered incorrect coding and will be rejected.

A list of diagnosis codes related to acute stroke and heart attack that will reject when billed with POS 11 is available on UCare's [Claims and Billing](#) webpage under "Forms & Links." Submissions including these code combinations will reject on the 277a with the following error message:

**277 Message:**

**Category Code (STC01-1): A7** - Acknowledgement/Rejected for Invalid Information - The claim/encounter has invalid information as specified in the Status details and has been rejected.

**X12 site:** <https://x12.org/codes/claim-status-category-codes>

**Status Code: 488** Diagnosis code(s) for the services rendered.

**X12 site:** <https://x12.org/codes/claim-status-codes>

**Message (STC12):** Invalid Diagnosis Submitted for In Office Location

Providers that receive the rejection message should review medical records to determine if the appropriate diagnosis was submitted. If the diagnosis code was found incorrect, please submit a new claim with the correct diagnosis code.

In the rare occurrence a stroke or heart attack has occurred in the provider's office, and you believe the claim has been rejected inappropriately, contact UCare's Provider Assistance Center at 612-676-3300 or 1-888-531-1493. UCare will ask the provider to submit the claim and medical records for review supporting that the stroke or heart attack happened while the member was in the office.